

Idaho Legal Aid Services presents our 2008 Annual Report which celebrates 40 years of providing free high quality legal services to poor and vulnerable Idahoans. We are the primary low-income civil legal services provider in Idaho. Our attorneys help those with critical needs such as survivors of violence, the elderly, persons with disabilities, homeless veterans, Native Americans, Migrant Farmworkers and others.

While our purpose is to help individuals, our services benefit the

state and local communities in many ways. For example, requiring abusers to pay for their children saves the state from paying out public assistance for those children. Helping responsible family members establish guardianships for incapacitated seniors shields them from financial exploitation and the need to turn to the state and counties for financial help. Enabling abused parents to get their children out of violent households makes it less likely they will grow up to abuse their own families and in turn

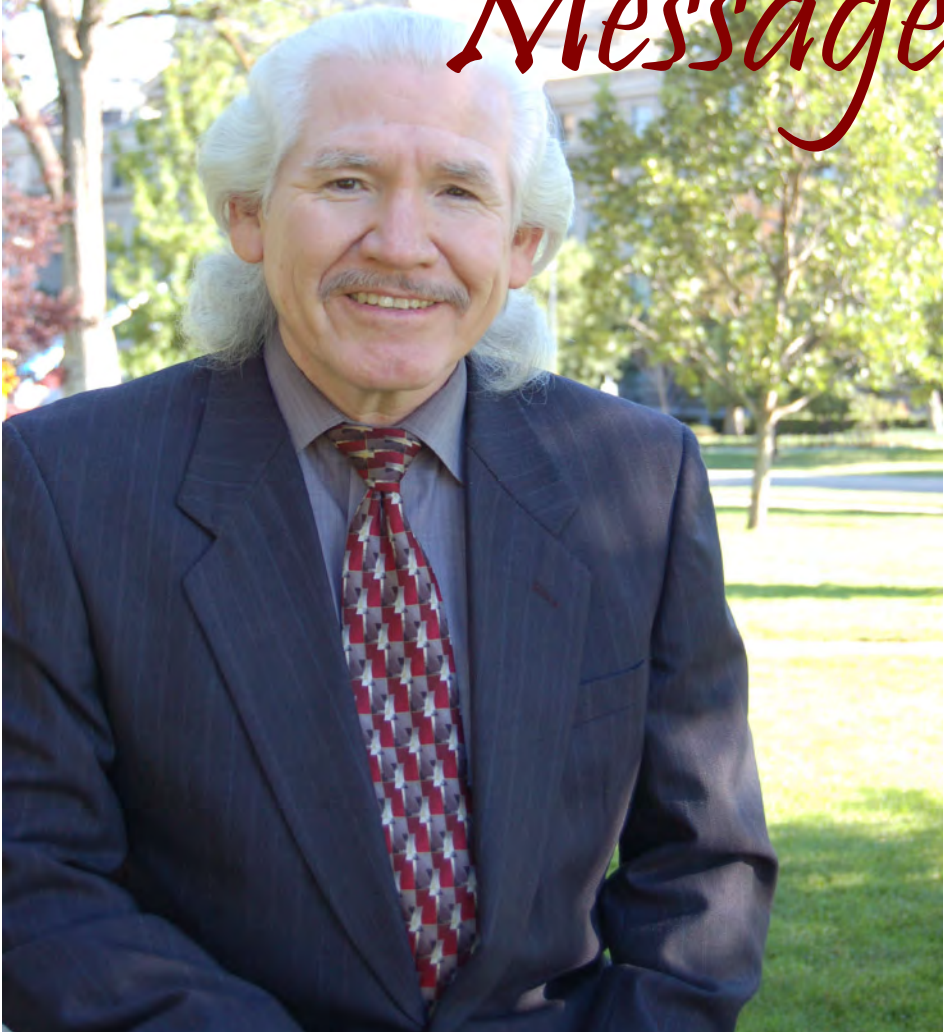
reduces demands on local law enforcement, jails and the judicial system.

As we celebrate four decades of service to Idaho we cannot forget that many of those who need Idaho Legal Aid Services the most are turned away because we lack the staff to help them. While Idaho's population has grown for years, Idaho Legal Aid Services now has fewer staff to serve them. While the program has embraced new technologies such as hotlines and web based interactive forms to serve more clients, we cannot meet the huge demand for our services.

To remain effective and relevant to Idaho we must obtain funding from the state of Idaho. Forty-eight other states already fund their legal aid providers. Idaho Legal Aid Services' task is to demonstrate that providing Idaho's citizens access to the third branch of government not only protects the legitimacy of government but pays the state financial dividends. For example, we estimate that our 2008 family law practice obligated abusers to pay over a million dollars in child support, day care, and medical insurance costs for their children, alleviating the state from paying some of those costs.

Throughout this report you will see that each problem we resolve creates stronger, safer communities for all of us. We want to thank all of our supporters and friends for helping us to provide the highest quality services and maintain the high standards of professional and personal integrity which clients have come to expect from Idaho Legal Aid Services.

Director's Message



Our History

On our fortieth year we pause to reflect on where Idaho Legal Aid Services has been and our vision for the future. Legal Aid in Idaho formally began in 1967 when programs were established in Lewiston and in Emmett. In 1974, the programs merged and expanded with Legal Services Corporation funding to offices in Lewiston, Caldwell and Boise. By 1976, offices were opened in Idaho Falls, Pocatello, Twin Falls and Coeur d'Alene. In 1978, an Indian Law Unit and Migrant Farmworkers Law Unit were added. During the 1970's and 1980's the program grew to 80 attorneys and staff through a variety of government funding sources. The program shrank along with our Federal funding in the 1980's. Adjusted for inflation, funding from the Legal Services Corporation, our primary funder, is lower today than 1980. As a result, we have about half of our previous staff to serve a much larger population.

Since 2000 Idaho Legal Aid Services has worked to re-cast the program to meet today's challenges and changing client needs. Two attorney-staffed toll free hotlines which serve seniors and domestic violence victims have served more than 13,700 clients. An Idaho Legal Aid Services website was created and uploaded with hundreds of legal

forms and brochures. As of 2008, over 41,000 interactive legal forms were assembled and thousands more brochures were downloaded by the public.

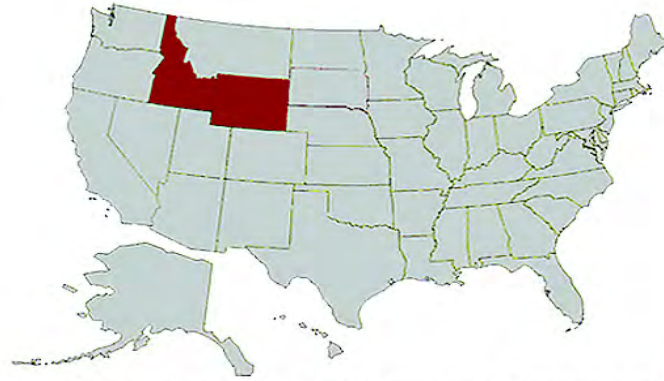
Idaho Legal Aid Services has also started to change the way in which we provide extended legal representation. In 2005 the program opened an office at the Nampa Family Justice Center, a client-centered "one stop" location for violence victims and their children to obtain critical services. Success of this model has led Idaho Legal Aid Services to pursue funds to open a similar office at Idaho's only other justice center, the Family Advocacy Center and Education Services (FACES) in Boise.

The program continues to undertake improvements at every level to enable Idaho Legal Aid Services to better serve our clients. Our Board, energized by our 2005 Strategic Plan, is evaluating every aspect of client service to identify areas for improvement. Staff now utilize technologies such as an advanced client management system, electronic research, instant messaging, an online advocate form bank, and soon a Voice Over Internet Protocol phone system to serve more clients more efficiently.

"With no where else to go ILAS treated me respectfully and as a person of worth. Too many times when I have run out of options and have no assets I get treated sub-human. But not with ILAS. And they get results."

Tracey - Idaho Falls

Our Mission



Funding Assistance Through State Court Fees, Fines or Appropriations □
 No State Funding Assistance ■

Idaho Legal Aid Services is a nonprofit statewide law firm dedicated to providing equal access to justice for low income people through quality advocacy and education.

Idaho Legal Aid Services has streamlined client service to maximize the number of persons we can help. Many persons who contact us need only legal information such as a legal brochure. Others can be helped by completing automated legal forms through our website. Some persons need

only to talk about their legal problem with one of our advice line attorneys. Only persons with the most complex and difficult legal problems engage one of our attorneys for extended representation. In 2008, we provided the following services:

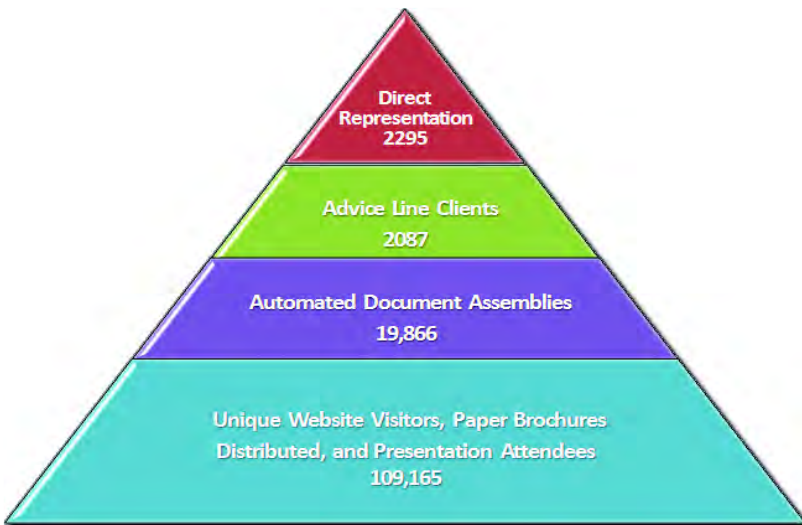
2008 Case Distribution:

- Consumer - 13%
- Family - 29%
- Health - 13%
- Housing - 22%
- Government Benefits - 8%
- Other - 15%

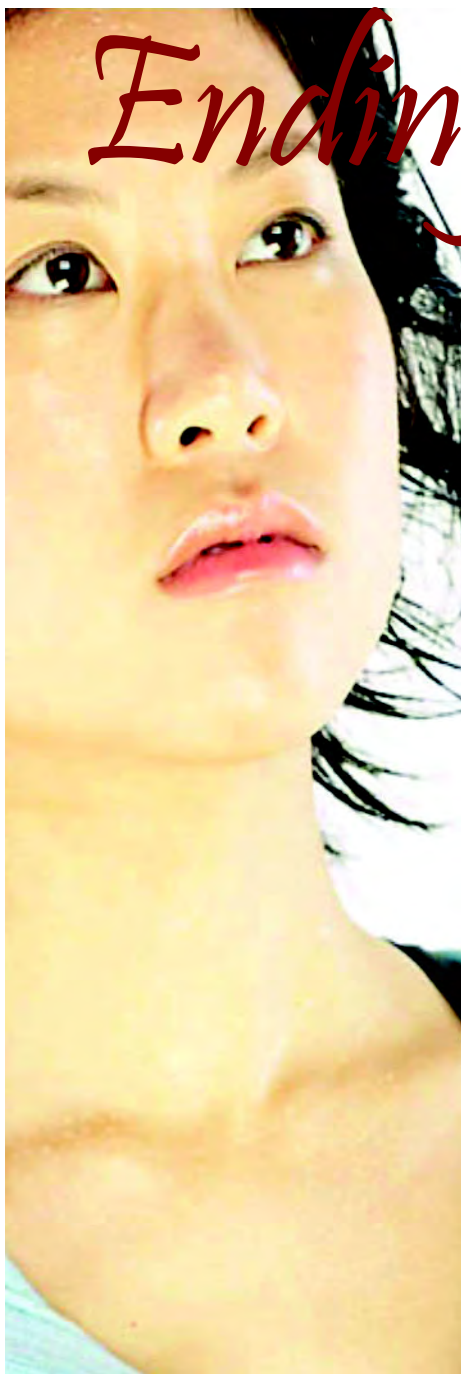
Legal education brochures distributed: 13,378

Referrals to private attorneys, social service agencies, and other providers: 11,577

Hours expended by attorney staff on private bar involvement activities: 569.4



Client Services



Ending Violence

"I needed your services more than ever and had no money. My daughter needed to be protected from her father's drugs and alcohol problem. Thanks to you I got sole legal custody. Words can't say how grateful I am. Thank you!!"

Peggy - Boise

"In this situation there was the safety and future of a child at stake, but I had no resources to help him. Without ILAS I never would have been able to pursue this. Thank you."

Mickey - Coeur d'Alene

Protecting Children

Idaho Legal Aid Services pursues a statewide strategy to combat family violence because of the serious implications it has for survivors, their children and our society. In 2008, Idaho Legal Aid Services attorneys represented 955 clients with 1,767

children to end domestic violence in their lives. Idaho Legal Aid Services 2008 family law practice obligated abusers to pay in one year \$1,300,000 in child support, day care, and medical insurance costs for their children.



Legal Advice Line

Domestic Violence

Idaho Legal Aid Services maintains an attorney-staffed Domestic Violence Legal Advice Line. The Advice Line format is particularly useful in a large state like Idaho where the nearest Idaho Legal Aid Services office may be a three hour drive away. Low income callers receive immediate help with their legal questions

and referrals to domestic violence shelters and other resources. The Domestic Violence Legal Advice Line can be reached toll free at: (877) 500-2980 and is open Monday-Friday,* 8:30 a.m. - 2:30 p.m. (Pacific Time).

*Excluding holidays and other office closures.

Idaho Senior Legal Hotline

The statewide Senior Legal Hotline, a project funded through the Idaho Commission on Aging with funds from the U.S. Administration on Aging since 2006, has been one of Idaho Legal Aid Services' most successful projects. In 2008, the Senior Hotline Attorneys served 1,774 clients age 60 or older on a wide variety of legal issues including: wills and advance directives, landlord/tenant disputes, guardianships and conservatorships, evictions, Medicaid, senior exploitation, Medicare and consumer problems.

The Senior Legal Hotline attor-

neys provide legal advice, limited legal research, opinion letters, legal brochures and referrals to Idaho Legal Aid Services/ Idaho Volunteer Lawyers Program attorneys for extended representation as well as to the private bar. The Senior Legal Hotline can be reached toll free at (866) 345-0106 or Español (866) 954-2591, Monday-Friday,* 9:00 a.m. - 12:00 noon and 1:00 p.m. - 4:00 p.m. (Mountain Time). Seniors age 60 and over qualify for assistance, regardless of income.

*Excluding holidays and other office closures.

Guardianships and Conservatorships

In 2008, Idaho Legal Aid Services represented 304 clients in guardianship and/or conservatorship cases. Most of these cases involved incapacitated seniors, many with Alzheimer's or dementia, or vulnerable children. Many of the guardianships over children were obtained on behalf of seniors who have been forced to raise their grandchildren.



Long Term Care

A large part of Idaho Legal Aid Services' senior practice is dedicated to clients in failing health who need financial help to move into a nursing home or assisted living facility. Most of these clients are referred by the Idaho Department of Health and Wel-

fare or service providers to obtain legal advice and legal documents needed to qualify for Medicaid such as Miller Trusts and Marriage Settlement Agreements. In 2008, Idaho Legal Aid Services attorneys assisted 487 seniors to obtain Medicaid long term care.

"It was wonderful to have a place to turn to at a very trying time and with all the problems that occurred when my husband needed medical assistance. I really appreciated ILAS for helping me with this."

Anonymous - Pocatello

Migrant Farmworker Law

Idaho Legal Aid Services' Migrant Farmworker Law Unit was created to protect this often vulnerable population. In 2008 the Migrant Unit closed 116 cases benefiting 6,399 people. Common cases concerned the recovery of unpaid wages, violations of farmworker protection laws, denial of public benefits, housing evictions, consumer problems, and other matters.



Housing

Helping clients with housing problems has been a long-term Idaho Legal Aid Services priority. Many of these cases involved wrongful evictions, closing of manufactured home parks, public housing

and violations of the Fair Housing Act. In 2008, Idaho Legal Aid Services attorneys represented 966 clients in housing cases which benefited 2,147 persons.

"You guys made it possible for me and my 2 year old daughter to have a life again. Thanks."

John - Idaho Falls

Stabilizing Finances

Legal representation by Idaho Legal Aid Services attorneys annually brings millions of federal dollars into Idaho for disadvantaged clients. Those funds are spent in Idaho communities for food, rent and every day necessities. For example, the federal Supplemental Security Income (SSI) program provides a monthly check for needy aged, blind, or disabled persons unable to work. Idaho Legal Aid Services estimates that its 2008 SSI legal practice will bring

over \$2,000,000 of federal funds into Idaho for program clients. A second federal program, Social Security Disability Insurance, provides disability benefits to disabled workers who have paid in enough money to the Social Security fund over enough quarters to have insured status. Idaho Legal Aid Services estimates that its 2008 Social Security disability benefits practice will bring over \$500,000 of federal funds into Idaho for program clients.

"I am disabled and low income and was in an abusive marriage and your office helped me get out of it. I'll always be grateful."

Karen - Coeur d'Alene

Indian Law

Native Americans comprise the lowest income group in Idaho. Almost a quarter of Native Americans in Idaho have incomes below the poverty level. Idaho Legal Aid Services' staff attorneys provided representation in 42 cases for Native Americans in 2008.

IdahoLegal
aid.org

Idaho Legal Aid Services' website provides free access to legal information, *pro se* interactive court forms and other useful information. In 2008, the idaholegalaid.org website had 3,510,499 page views from 352,132 visitors. The site offers: 160 brochures and educational documents in 14 different areas of the law including-domestic violence, consumer, education, employment, family law, immigration, migrant farmworker, housing, individual rights, Native American issues, wills and probate, public benefits, and seniors.

"ILAS has always treated my case and concerns in a timely and friendly manner."

Michelle - Boise

Idaho Legal Aid Services and the Idaho Supreme Court have partnered to develop "automated" legal forms for use by low income self-represented persons. This Legal Services Corporation funded project enables website visitors to complete legal forms by navigating through a "plain English" interview without

ever seeing a legal form. The 36 form packets already automated include 31 English language and five Spanish language forms such as those for protection orders, small claims, durable powers of attorney, default divorces, claims of exemption, name changes and landlord-tenant problems (wrongful evictions

and repairs). In 2008, 19,866 legal forms were assembled through the Interactive Forms Project. The free interactive court forms are available through the Idaho Legal Aid Services and Idaho Supreme Court websites at: www.idaholegalaid.org and www.courtselfhelp.idaho.gov.

The Interactive Forms Project

Staff

Boise

Rod Gere - Managing Attorney
Zoe Ann Olson - Attorney
Sunrise Ayers - Attorney
Ritchie Eppink - Attorney
(Nampa Justice Center)
Linda Johnston - Secretary
Gale Lacey - Secretary
Margie Droulard - Secretary

Caldwell

Andy Thomas -
Managing Attorney
Erik Johnson -
Migrant Unit Director
John Cross - Attorney
(Nampa Family Justice Center)
Ritchie Eppink - Attorney
(Nampa Justice Center)
Delia Gonzalez-Munson -
Outreach Worker
Margaret Vega - Secretary
Marta Santos - Secretary

Coeur d'Alene

Alan Wasserman -
Managing Attorney
Carl Follevaag - Attorney
Chuck Sheroke - Attorney
Erma Williams - Secretary
Sherry Darnton - Secretary

Idaho Falls

Michael Hinman -
Managing Attorney
Jessica L.K. Cahoon - Attorney
Tracey Johnson - Secretary
Amy Taylor - Secretary

Lewiston

Jeannine Ferguson -
Managing Attorney
Selina Astra Davis - Attorney
Lisa Tenny - Secretary
Nancy Randall - Secretary

Pocatello Office

Angela Jensen -
Managing Attorney
Fred Zundel - Sr. Attorney
Jeannie Fogerson - Secretary

Twin Falls

Mike McCarthy -
Managing Attorney
Karen McCarthy - Attorney
Laura O'Connell - Attorney
Tina Young - Secretary
Carmen Macias -
Outreach Worker
Delilah Granillo - Secretary

Administration

Ernesto G. Sanchez -
Executive Director
Howard Belodoff -
Associate Director,
Indian Unit Director
Jim Cook - Deputy Director
Bev Allen - Executive Assistant
Mary Zimmerman -
Administrator
Steven Rapp -
Technology Project Developer
Gale Lacey -
Accounting Assistant

2008 Justice Achievement

Fred Zundel
Angela Jensen

Recognizing your exceptional litigation and advocacy skills and your demonstrated devotion, dedication, and commitment to improving the quality of life of our clients through litigation.

2008 Keystone Award

Bev Allen
Delia Gonzalez-Munson

Recognizing your special abili-

ties and skills which have created a strong and solid foundation within ILAS and enhanced the efficient and effective delivery of legal services to the client community.

2008 Special Recognition Award

Teresa Molitor
Sunrise Ayers

For the generous contributions of your time, talents, and efforts which have enabled ILAS to accomplish its mission of delivering high quality legal services.

Awards

2008 Individual Donations

Idaho Legal Aid Services expresses our sincere thanks to the individuals and organizations listed below that generously contributed time, items and/or funds to our organization in 2008.

Norman Allen
Mike Archibald
Janice Bace
Mike Band
Jose Bautista
Phil Bevis
Dona Boutuu
Loren & Ruth Call
Jerry Chudej
Barbara Crook
Irene Deeg
Philip DiDio
Allyn Dingel, Jr.
Texie Evans
Adrianna Freund
Wayne Fuller
Susan Graham Law Office
Louanna Hemmer
James Henken
Suzie Hinman
Connie Holden
Dale Holst
William Hopbell
Jeff Howe
HP Company Foundation
Dan Hyde

Idaho Law Foundation/Real
Property Section
Tahja Jensen
Kendal (Ray) Johnson
Dana Johnson
Gloria Johnson
John Kucera
Gale Lacey
Jasper & Deborah Licalzi
Lukins & Annis
Robert Magette
Donna McCold
Lukas O'Dowd
Megan O'Dowd
Juana Ortiz
Elton Pierson
Randy Robinson
Ferrell Ryan
Joyce Shelky
Sue Smith
Sandra Solano
Angeline Sorensen
Teale Toweill
Fred Weil
Lauramae White
Michael Witry
Ian Wynn

*of Time and/or
Financial Support*

"I was very satisfied with the service. Sunrise was very polite and thorough in explaining what and why we needed to do for this problem."

Anonymous - Boise



*Teresa
Molitor*

Idaho Legal Aid Services would like to thank Ms. Teresa Molitor with Centra Consulting, for her tireless efforts in pursuit of state funding for Idaho Legal Aid Services. Ms. Molitor, a Boise native, obtained her J.D. from the University Of Montana School Of Law and a B.A. from Whitman College. After a clerkship with the Honorable Thomas Neville, District Judge, Fourth Judicial District of Idaho, Ms. Molitor has focused on governmental affairs and public policy at the Idaho Association of Commerce & Industry, Elam & Burke, and now at Centra Consulting. She is a full time participant in the Idaho political process and has acquired considerable experi-

ence in drafting and lobbying legislation, administrative rule-making, and legislative advocacy. Ms. Molitor represented Idaho Legal Aid Services at a reduced rate to obtain state funding during the 2007 legislative session and has volunteered her services since that time. She has enabled Idaho Legal Aid Services to educate legislators from across Idaho about the critical legal services the program provides to their constituents. We are hopeful and optimistic that with Ms. Molitor's continued efforts Idaho will no longer have the dubious honor of being one of two states (the other being Wyoming) that does not fund its legal services provider.

Volunteers

Idaho Legal Aid Services would like to spotlight just a few of the many volunteers who have worked tirelessly to assist us in our mission of providing legal services to the low income community.

*Wayne
Fuller*

Wayne Fuller, a retired District Judge from Weiser, since 1996, has volunteered to provide outreach to low income and elderly persons in three rural counties: Adams, Payette and Washington. He helps victims of domestic vio-

lence, applicants for Medicaid, SSI and Social Security benefits, and persons with housing and consumer problems. He donates many hours each year to bring his experience and knowledge to serve legal aid clients.



2008

Financial Data

Income/Resources 2008

Balance Forward	\$ 606,593
Legal Services Corporation	1,587,063
Idaho Law Foundation	190,130
Indian Estate Planning	13,017
Area Agencies on Aging	147,518
STOP Crime Bill	39,000
United Way	72,528
Dept. of Veterans Affairs	522
U.S. Dept. of Justice	234,755
U.S. Health and Human Services	91,680
Interest	10,883
Other	11,293
IPADV and other Donations	125,982
Total Income/Resources	\$3,130,964

Expenses

Salaries	\$1,603,340
Employee Benefits	414,345
Contract Services	232,402
Occupancy	142,828
Office Expense	51,951
Travel and Outreach	27,735
Telephone	30,150
Library	21,812
Training	23,016
Insurance	11,946
Equipment Rental/Repair	35,005
Litigation Reimbursement	922
Data Processing	8,842
Audit	12,500
Depreciation	21,000
Other	14,916
Total Expenses	\$2,652,710

Ending Balance \$478,254

Idaho Partners

Against Domestic Violence

The Idaho Partners Against Domestic Violence raises funds for Idaho Legal Aid Services, Inc., Idaho Volunteer Lawyers Program and Idaho Coalition Against Sexual and Domestic Violence to serve victims of domestic violence and to prevent such vio-

lence. The 2008 campaign raised \$108,573 for victims of violence. The 2008 campaign was co-chaired by Idaho Supreme Court Justice Daniel Eismann and Merlyn Clark of Hawley Troxell Ennis & Hawley, LLP. Idaho Legal Aid Services would like


to thank Justice Eismann, Mr. Clark, and the other volunteer members of the Idaho Partners Against Domestic Violence Leadership Committee for their skill and dedication in promoting this vital campaign.

Supporters

Foundations Government and

Casey Family Foundation
Idaho Council on Domestic Violence
Idaho Law Foundation Interest on Lawyers Trust Account
Legal Services Corporation (LSC) Field Grant
LSC Technology Initiatives Grant Technology Video/Graphic Grant
LSC Technology Initiatives Grant Survey Grant
LSC Technology Initiatives Grant Website Template
Older Americans Act funds through subcontract with
Idaho's six Area Agencies on Aging
Seagraves Foundation
STOP Violence Against Women Act grant through Idaho State Police
Twin County United Way (supports Lewiston Office)
United Way of Treasure Valley (supports Boise and Caldwell Offices)
United Way of Southeastern Idaho (supports Pocatello Office)
United Way of Kootenai County (supports Coeur d'Alene Office)
U.S. Administration on Aging funds through subcontract
with Idaho Commission on Aging
U.S. Department of Justice (DOJ) Legal Assistance for Victims grant
through subcontract with Idaho Coalition Against Sexual and Domestic Violence
U.S. DOJ Rural Domestic Violence and Child Victimization Enforcement
grant through subcontract with Idaho Coalition Against Sexual and Domestic Violence
Veterans Administration Per Diem Grant through El-Ada Community Action Partnership
Walter & Leona Dufresne Fund in the Idaho Community Foundation

1968 - 2008



IDAHO
LEGAL AID
SERVICES

The first duty of society is justice.
~ Alexander Hamilton

Idaho Legal Aid would like to thank the following for their generosity in sponsoring the reception held June 27, 2008 for the ABA Standing Committee on Legal Aid & Indigent Defendants and to celebrate Legal Aid's 40 years of service to low income Idahoans.

<i>Goicoechea Law Office, Chld. Hall, Farley, Oberrecht & Blanton, PA</i>	<i>Moffatt, Thomas, Barrett, Rock & Fields, Chld.</i>
<i>Hawley Troxell Ennis & Hawley, LLP</i>	<i>Nevin Benjamin McKay & Bartlett, LLP</i>
<i>Holland & Hart, LLP</i>	<i>Perkins Coie, LLP</i>
<i>Hon. Chas. F. McDewitt</i>	<i>Ratine, Olson, Nye, Budge & Bailey, Chld.</i>
	<i>Stoel Rives, LLP</i>

The American Bar Association Standing Committee on Legal Aid and Indigent Defendants (SCLAID) held its spring 2008 meeting in Boise to meet with key leaders and learn about innovations and challenges affecting access to justice in Idaho. Members of the judiciary, bar and service providers participated in a business meeting and welcome reception to thank the ABA for coming to Idaho. SCLAID chose to meet in Idaho to learn about how the state's low-income service providers, such as Idaho

Legal Aid Services, are coping with resource constraints and the overwhelming demand for services from poor clients. SCLAID members focused on Idaho Legal Aid Services' three year effort to represent more clients through a state appropriation and suggested new strategies to demonstrate the social and financial value of providing legal services to low income persons. The day's activities were underwritten by the generous support of many of Idaho's leading lawyers and law firms.

SCLAID

Idaho Legal Aid Services is governed by a nineteen member Board of Directors, comprised of attorneys and clients. These board members are appointed by Bar Associations and client organizations. They serve as volunteers and give much of their time to oversee ILAS operations. We are fortunate to have these dedicated individuals providing guidance and direction for our program.

Sixth District Bar Assoc.
Mary Huneycutt, President

Fourth District Bar Assoc.
Jacque Palmer

Third District Bar Assoc.
Dayo Onanubosi, Vice President

Idaho State Bar Assoc.
Lora Breen

Crisis Center of Magic Valley
Connie Henage, Secretary

Fourth District Bar Assoc.
Susan Graham

First District Bar Assoc.
Mike Wytychak

Women's & Children's Alliance
Eva Lopez

The Women's Center
April Ice

Fifth District Bar Assoc.
Seth Platts

Second District Bar Assoc.
Charles Graham

SE Idaho Community Action
Mary Helen Weeks

Second District Bar Assoc.
Karin Seubert

Seventh District Bar Assoc.
Steve Brown

YWCA-Lewiston/Clarkston
Cathy Beck

Seventh District Bar Assoc.
Boyd Peterson

Third District Bar Assoc.
Nick Bokides

Eastern Idaho Head Start
Laci Olson

West. Id Community Action
KaDee Agin

Board of Directors

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