

IDAHO LEGAL AID SERVICES 2012 ANNUAL REPORT



From the Director



- “My first visit I was scared to death about the process—the whole staff was encouraging and kept me going.”
- “My case was handled perfectly. And I am now able to begin a new and better life for my children.”
- “I could have never resolved my issues if it weren't for ILAS help. I'm very thankful for everything they've done for me.”

2012 Clients

Client statements like these are why my co-workers and I have made Idaho Legal Aid Services our careers. We are Idaho's only statewide nonprofit law firm focused on serving the civil legal needs of poor and vulnerable Idahoans. This annual report provides a summary of who we are, what we do and most importantly who we serve. In 2012, Idaho Legal Aid Services served 3,887 clients with critical civil legal problems. Key cases concerned domestic violence, foreclosure, consumer issues, seniors, abused and neglected children, homelessness, Medicare, Medicaid, Social Security and other legal problems.

Nor are we resting on our laurels. We are working to diversify and stabilize our financial footing while incorporating new technologies and process improvements to serve more clients, more efficiently. Continued improvement of the firm is made possible by a growing base of financial supporters, an excellent staff, motivated Board of Directors, dynamic financial and service partnerships, and a variety of volunteers. Together they are making access to justice a reality for many in Idaho.

As you page through this Report you will see images of our beautiful state. Idaho Legal Aid Services has served Idaho for more than 40 years and represented clients in all 44 counties in 2012. These images reflect the beauty of our state and also some of the challenges facing its people.

Mission

Idaho Legal Aid Services provides equal access to justice for low income people through quality advocacy and education. In short, we help Idahoans navigate legal challenges and help prevent them from arising in the first place.

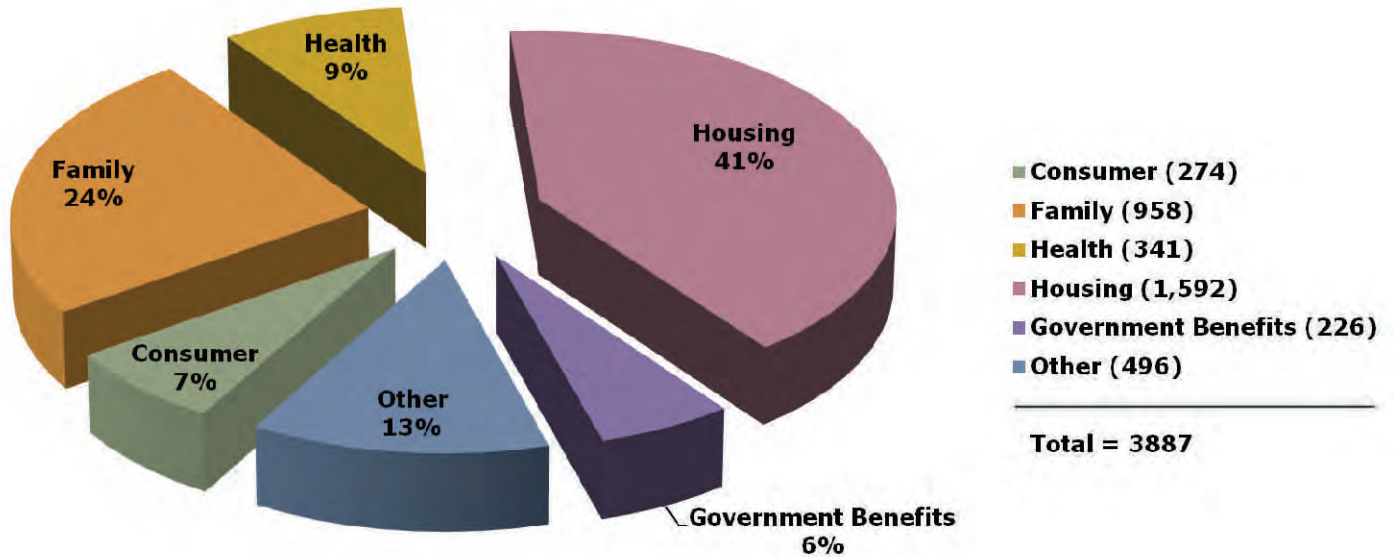
2012 Accomplishments

- We provided legal services to **3,887 Idahoans**.
- Served **1,912 clients** through our attorney staffed Senior Legal Advice Line, Domestic Violence Legal Advice Line and Fair Housing/Fair Lending Advice Lines.
- The estimated financial benefits to our 2012 divorce, custody, and Social Security clients was **\$6,6917,676**.
- Our attorneys, volunteers and externs spent **30,390 hours** representing clients, performing public outreach, conducting educational presentations and other services. The estimated value of these services is **\$3,798,750**.
- We educated **5,675 Idahoans** at free outreach presentations on a variety of topics to help prevent legal problems from occurring in the first place. Another **29,6760 persons** received our legal educational brochures.
- There were **101,874 visits** to the Idaho Legal Aid Services website: www.idaholegalaid.org. This included the completion of **14,539 interactive court forms** interviews which generated free legal forms for filing in Idaho courts.
- We referred **8,776 Idahoans** to attorneys, social service agencies and other providers.
- Our attorneys spent **517 hours** working with members of the private bar on pro bono cases, sharing legal expertise, etc. at no charge.



Practice Areas

2012 Case Distribution



"I was in need of legal assistance and felt lost, but after finding your services I am very happy & satisfied that I came to you for my needs."

2012 Client

Family

Idaho Legal Aid Services' family law practice helps victims of domestic violence, sexual assault and stalking. Typical cases include divorce and custody with spousal and/or child abuse, protection orders, child support, modifications, guardianships and conservatorships.

Housing

Common housing cases include wrongful evictions, foreclosures, public/subsidized housing issues, manufactured housing, and housing discrimination.

Government Benefits

The majority of cases involve Social Security Disability Insurance and Supplemental Security Income, County Assistance, Food Stamps, and Aid to the Aged Blind and Disabled (AABD).

Health

The most common cases concern Medicaid for seniors in failing health who need long term care.

Consumer

The consumer practice includes consumer rip-offs and scams, identity theft, predatory lending, public utilities, and fair debt collection practices.

Other Cases

Idaho Legal Aid Services attorneys are involved in a variety of other legal issues including guardianships for abused, neglected and abandoned children, conservatorships for people who have lost the ability to manage their lives, advanced directives, wills, wage claims, juvenile, employment, education, migrant farmworker and Native American issues.

“ILAS was thorough and courteous. I felt valued as a client. The attorney and staff was respectful and thorough.”

2012 Client



Courtesy of Idaho Tourism



Stopping Domestic Violence and Sexual Assault

Idaho Legal Aid Services is Idaho's largest provider of legal representation to low income victims of domestic violence, sexual assault and stalking. This representation helps clients, their communities and our state. Clients often face large medical bills, the loss of housing, unemployment and other problems which force them to seek government help. Employers lose reliable workers. Government must dedicate law enforcement, emergency personnel, judicial and prison resources in response. Schools must provide abused children additional services. Social service agencies provide survivors housing, counseling, food support, and other help. Grandparents and other family members must often house survivors or raise grandchildren. Ending this violence is in everyone's best interests.

In 2012, Idaho Legal Aid Services attorneys represented 761 clients with 1,330 children to end domestic violence, sexual assault and/or stalking in their lives. Common cases included protection order, divorce, custody, modification and parental termination proceedings. The program's 2012 family law practice obligated abusers to pay an estimated \$1,553,388 annually in child support, day care, and medical insurance costs for their children.

Idaho Legal Aid Services' 2012 family law practice was funded by grants from the Idaho Coalition Against Sexual and Domestic Violence, Idaho Council Against Domestic Violence and Victim Assistance, Idaho State Police, Nampa Family Justice Center, FACES Justice Center, regional United Way agencies, and the Family Law Section of the Idaho State Bar.

Domestic Violence Legal Advice Line

When someone has been physically or sexually abused they often don't know what to do or where to turn. Since 1999, the attorney-staffed Domestic Violence Legal Advice line has been a free resource for low-income victims of domestic violence, sexual assault and stalking in Idaho. The Advice Line is particularly well suited to serving rural Idahoans. Callers receive immediate help with their legal questions and referrals to domestic violence shelters and other resources. The experienced Advice Line attorneys routinely answer questions like, "How do I get a protection order?" or "What can I do if my spouse kidnaps my child?" The Domestic Violence Legal Advice Line is open Monday through Friday from 9:30 am until 3:30 pm, Mountain Time. Call toll free: 1-877-500-2980. Spanish speakers may call toll free: 1-866-954-2591 or 454-2591 if in the Caldwell area. Idaho Legal Aid Services would like to thank the Idaho Council Against Domestic Violence and Victim Assistance for its continued financial support for the Domestic Violence Legal Advice Line.

"Just would like to say thank you, Idaho Legal Aid was a lifesaver for me. I had suffered for 12 years not knowing my rights or what to do. Not everyone has internet, to have help with simple questions. Poverty levels of people are everywhere. I thank Idaho Legal Aid for saving my life, and will remain forever grateful."

2012 client



Courtesy of Idaho Tourism

Helping Kids

Idaho Legal Aid Services is often asked to protect abused, neglected and abandoned children. In 2012, we helped 60 clients to protect vulnerable children through guardianship and/or conservatorship cases. Many were brought on behalf of grandparents who have stepped forward to raise their grandchildren. Idaho Legal Aid Services would like to acknowledge Idaho's Area Agencies on Aging and the Casey Family Foundation for supporting this practice.



"They made a tough job (for me) in a difficult time easy to get through. Extremely satisfied with the professionalism and the care they took."

2012 Client

Serving Seniors

Long Term Care

A large part of Idaho Legal Aid Services' senior practice is dedicated to helping clients in failing health and diminishing resources to qualify for Medicaid so they can receive care in a nursing home, assisted living facility or their own home. Most of these clients are referred by the Idaho Department of Health and Welfare or service providers to obtain advice and legal documents needed to qualify for Medicaid. In 2012, Idaho Legal Aid Services attorneys assisted 327 seniors with Medicaid issues. This practice is largely funded by Idaho's six Area Agencies (the Area Agency on Aging of North Idaho, College of Southern Idaho Office On Aging, Community Action Partnership, Idaho Council of Governments, Eastern Idaho Community Action Partnership, and the Southeast Idaho Council of Governments).

Guardianship and Conservatorship

In 2012, Idaho Legal Aid Services helped 120 incapacitated adults with guardianship and/or conservatorship issues. Most cases concerned seniors with Alzheimer's, dementia or other chronic illnesses.

"We will be forever grateful for your help! My mother and I had no idea what to do & ILAS went out of their way to help us. They made a very difficult time in our lives better."

2012 Client

Idaho Senior Legal Hotline

Idaho Legal Aid Services created the Senior Legal Hotline to serve seniors who might otherwise not have access to an attorney. In 2012, the Senior Legal Hotline was open to all low-income Idaho seniors. Common questions concerned Medicaid, Medicare, consumer rip-offs, advance directives, wills, grandparents' rights, Social Security, guardianships, and senior abuse. Currently, the Senior Legal Hotline is open Monday through Friday from 9:00 am until 3:00 pm, Mountain Standard Time, and is available to seniors age 60 and older of all incomes. Please call toll free: 1-866-345-0106. Spanish speakers may call toll free: 1-866-954-2591 or 454-2591 if in the Caldwell area.

Stabilizing Finances

Legal representation by Idaho Legal Aid Services' attorneys brings millions of dollars of federal benefits into Idaho annually for disadvantaged clients. The firm helps seniors, persons with sight impairments and those with disabilities who are unable to work to obtain federal Supplemental Security Income (SSI) benefits. Idaho Legal Aid Services also represents clients with Social Security Disability Insurance claims where the private bar is unable to assist. Idaho Legal Aid Services estimates that its 2012 Social Security practice will bring over \$5,364,288 in federal funds to Idaho clients. Those funds are spent in Idaho communities for food, rent and everyday necessities. ILAS attorneys also help families and individuals in transition obtain or keep cash assistance and food stamps to protect their health and well-being, and that of their families, during difficult times.

Migrant Farmworker Law

Migrant farmworkers keep Idaho's agricultural economy working. Idaho Legal Aid Services' Migrant Farmworker Unit was created to serve this often vulnerable population. In 2012 the Migrant Unit closed 92 cases benefiting 310 people. Common cases included recovery of unpaid wages, violations of farmworker protection laws, denial of public benefits, housing evictions, consumer problems, and other legal matters.

The Migrant Unit spends much of its time educating migrant farmworkers to prevent legal problems. Outreach workers based in Caldwell and Twin Falls provide outreach on labor laws such as the Idaho farm labor registration and bonding act, Idaho's worker's compensation law, and the migrant and seasonal agricultural worker protection act.



Housing Law

Housing cases were the largest Idaho Legal Aid Services practice area in 2012. Firm attorneys represented 1,592 clients with 1,529 children in housing cases. Most cases were to represent tenants in private/public housing or manufactured home parks fighting improper evictions. Demographic changes have led to an increase in Fair Housing Act cases to protect Idahoans from housing discrimination based on their race, color, sex, religion, sexual orientation/gender identity, national origin, disability, and familial status. Since the recession the firm has experienced a large increase in refugee clients faced with homelessness and violations of their fair housing rights.

After the Great Recession hit Idaho in 2008, foreclosures increased more than 100% (the state had the tenth highest rate in the U.S. in 2011). The firm responded by developing a practice to fight improper foreclosure actions. This work often results in the re-negotiation of a homeowner's debt so they can stay in their home while protecting neighborhood property values.

**“Without the assistance of ILAS, I would have been homeless.
Never be afraid of asking for help. ILAS treats you with respect.”**

2012 client

Indian Law

Idaho Legal Aid Services' Indian Law Unit provides legal assistance to Native Americans and Tribes in Idaho. This includes the Kootenai, Coeur d'Alene, Nez Perce, Duck Valley and Fort Hall Indian Reservations. Collectively, these reservations include more than a million acres of land and over 9,000 members. A large number of Native Americans also reside off reservations in communities across Idaho. The Tribes are sovereign entities which exercise jurisdiction over tribal members and activities taking place within the reservations. The Tribes have their own tribal courts, judges, legal codes, traditions, and customs.

ILAS receives a small LSC Native American grant and two grants from United States Department of Justice (“DOJ”) to provide representation of Native Americans. ILAS also has a contract with the Coeur d'Alene Tribe to provide civil representation. In 2012, the Indian Law Unit closed 229 cases for Native Americans benefiting 616 clients and family members.

ILAS attorneys represent clients in Shoshone-Bannock, Duck Valley, Nez Perce and Coeur d'Alene tribal courts in a wide range of civil cases. ILAS attorneys also represent Native Americans in child protection, adoption and guardian cases when the Indian Child Welfare Act should be applied in state court proceedings. ILAS attorneys assist Indian landowners in estate planning and drafting wills that comply with the American Indian Probate and Reform Act of 2004 in order to preserve their ownership of trust lands and avoid further fractionalization of trust lands.

ILAS uses the DOJ criminal grant to provide tribal court representation of juveniles or when a public defender is not available. ILAS attorneys also assist Tribal Judges' efforts to improve the tribal court system by revising Tribal Codes, providing technical assistance, acting as a *Guardian ad Litem*, and participating and assisting with the mediation of disputes.

Idaho Legal Aid Services and the Web

Thanks to grants from the Legal Services Corporation, Idaho Legal Aid Services has developed a user-oriented, client friendly website.

The site provides free access to legal information, pro se interactive court forms and other useful information. This includes more than 160 brochures and a legal library of educational content. In 2012 the Idaho Legal Aid Services website had 101,874 unique visitors with 359,768 page views.



The Interactive Forms Project

Idaho Legal Aid Services and the Idaho Supreme Court have partnered to develop “automated” legal forms for use by low income self-represented persons. This Legal Services Corporation funded project enables website visitors to complete legal forms by navigating through a “plain English” interview without ever seeing a legal form. The 38 form packets include 33 English language and 5 Spanish language interviews for forms such as protection orders, small claims, durable powers of attorney, default divorces, claims of exemption, name changes and landlord-tenant problems.

In 2012, 14,539 legal forms were assembled through the Interactive Forms Project. The free interactive court forms are available through the Idaho Legal Aid Services and Idaho Supreme Court websites at:

www.idaholegalaid.org and
www.courtsselfhelp.idaho.gov



Grantors

- Boise Legacy Constructors Foundation (Boise Office)
- Casey Family Foundation (Caldwell and Boise Office)
- Coeur d' Alene Tribe civil services contract (Coeur d'Alene Office)
- Department of Housing and Urban Development (HUD) Fair Housing Initiatives Program Outreach and Education General Component Grant
- HUD Fair Housing Initiatives Program Outreach and Education Lending Grant
- Department of Justice (DOJ) National Identity Theft Networks Project funds through Maryland Crime Victims Resource Center
- DOJ Legal Assistance for Victims grant through Idaho Coalition Against Sexual and Domestic Violence
- DOJ Tribal Justice Grant funds through Native American Rights Fund
- DOJ Grants to Encourage Arrest Policies and Enforcement of Protection Orders funds through the City of Nampa
- Idaho Council on Domestic Violence and Victim Assistance
- Idaho Law Foundation Interest on Lawyers Trust Accounts Grant (IOLTA)
- Idaho Partners Against Domestic Violence
- Idaho Supreme Court Guardian Ad Litem Project
- Legal Services Corporation Basic Field, Native American, Migrant Farmworker and Technology Initiatives Grants
- Nez Perce Tribe civil services and public defender contract (Lewiston Office)
- Idaho Commission on Aging (ICOA) Funds via Area Agency on Aging of North Idaho (Coeur d'Alene Office)
- ICOA Funds via College of Southern Idaho Office On Aging (Twin Falls Office)
- ICOA Funds via Community Action Partnership (Lewiston Office)
- ICOA Funds via Eastern Idaho Community Action Partnership (Idaho Falls Office)
- ICOA Funds via Idaho Council of Governments (Boise and Caldwell Offices)
- ICOA Funds via Southeast Idaho Council of Governments (Pocatello Office)
- Impact Fund
- National Mortgage Servicing Settlement Fund through Idaho Attorney General
- Parents Reaching Out To Parents (Coeur d'Alene Office)
- Robert Wood Johnson Foundation (Boise Office)
- Seagraves Foundation (Twin Falls Office)
- STOP Violence Against Women Act Grant through the Idaho State Police
- STOP American Recovery and Reinvestment Act Funds through the Idaho State Police
- Twin County United Way (Lewiston office)
- United Way of Idaho Falls and Bonneville County (Idaho Falls Office)
- United Way of Kootenai County (Coeur d'Alene Office)
- United Way of Southeastern Idaho (Pocatello Office)
- United Way of Treasure Valley (Boise and Caldwell Offices)

Idaho Partners Against Domestic Violence

Idaho Partners Against Domestic Violence is a nonprofit organization dedicated to preventing domestic violence through community awareness and promoting access for victims of domestic violence to the judicial system by increasing the number of legal services and volunteer attorneys available to represent them. Idaho Partners Against Domestic Violence sponsors an annual campaign soliciting contributions from corporations, law firms, attorneys, and individuals. Two-thirds of the funds raised are distributed to Idaho Legal Aid Services and the Idaho Law Foundation's Idaho Volunteer Lawyers Program for free civil legal services to victims of domestic violence. Each \$650 contribution provides a victim and their children the ability to enforce Idaho's laws through the free legal assistance of a volunteer or legal services attorney.



The 2012 campaign was co-chaired by Chief Justice Roger Burdick and attorneys Ron Rock and Teresa Baker. Idaho Legal Aid Services would like to thank the co-chairs and the other volunteer members of the Idaho Partners Against Domestic Violence Leadership Committee for their skill and dedication in promoting this vital campaign.

*"This was a hard time for me. I feel they saved my life.
They were so kind and helpful. God bless them."*

2012 client



Courtesy of Idaho Tourism

Donations

Idaho Legal Aid Services expresses our sincere thanks to the individuals, law firms and organizations listed below that generously contributed time, items and/or funds to our organization in 2012.

John Alkire	Wayne & Margaret Fuller	Julie Sobotta Kane
Jay (Matt) Alley	Laurie Gaffney	Brian Kanswe
Anonymous	Louis Garbrecht	Toni Ketterling
Marla Asher	Raymond & Jeanne Givens	Deborah Kristal
Alice Ball	Givens Pursley LLP	Louis Kristan
Daniel Barron	Goicoechea Law Offices LLP -	Charles Kroll
Kenton Beckstead	Pocatello	Rebecca & Preston Kulaga
Josh Bennett	M. Delia Gonzalez-Munson	Law Office of Boyd Peterson
Erika Birch	Jon Gorski	Law Office of Jeanette
Charles Bissy	Charles (Hoey) & Roberta	Wolfley
Mary Beth Blair	Graham	Law Offices of Nancy
Blue Sky Bagels	Susan Graham	Callahan
Bokides Law Office	Hamilton, Michaelson & Hilty	Kathleen Lee
Mitchell Bond	Robert Harman	Maria Lee
Brookover Properties	Jeffrey Hepworth	Jenny LeFevre
Lessie Brown	Herzfeld & Piotrowski	Alicia Legault
Steve Brown	Mark Hiedeman	Vern Lenz
Janell Burke	Holland & Hart	David Lohman
Burkett Law Office PLLC	Reggie Holmquist	Lovan Roker & Rounds
Cameron Phillips PA	Dale Holst	Eric Ludlow
Laura & Jon Carter	Jeff Howe	Linda Luna
Alex Caval	HP Company Foundation	Robert Magette
Jennifer Chadband	HP Your Cause LLC	Marc Wallace PA
Christensen & Doman, PC	Hull & Brandstetter	Mark Clark PLLC
City of Idaho Falls	Andrea Hunter	Gary Masterson
Heather Conder	Forrest Hunter	Michael McBride
Deborah Cordes & Roger Snyder	Keith Hutchinson	John & Peggy McMahon
Bradley Cox	ICON Credit Union	Bob Meek
John & Diana Cross	ISB Diversity Section	Joe Meier
Curtis & Porter PA	ISB Family Law Section	Jeffrey Messerich
Roger Davenport	ISB Litigation Section	Shirlene Messner
Roy DeJourdan	ISB Real Property Section	Microsoft Matching Gifts
Kelly Dumais	ISU/Paralegal Association	Program
Eberharter-Maki & Tappen PA	INL/Battelle Energy Alliance	Kathryn Murphey
Charissa Eichman	Nancy Wilson Ives	Ken Nagy
Erik Ellis	Kathleen Jensen	Phillip Oberrecht
Nancy Ferris Engle	Sadie Jensen	Laura O'Connell
John Fedders	Jensen Law Office	Michele O'Conner
Fifth District Bar Association	Nancy Johnson	Gerald Olson
First District Bar Association	James & Mary Jones	Rebecca O'Neill
Martin Flannes	Linda & Jim Judd	Edith Pacillo
Flying M Coffeeshouse	Christy Kaes	W Anthony Park
Fourth District Bar Association	Judith Kane	Parker Law Offices PC

Donations (continued)

Randy Patrick
Kristen Pearson
M Pearson
Jim & Jill Peitersen
Denise Penton
Mark Perison
Jake & Jennifer Perry
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County
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Wasden Law Offices, PLLC
Alan & Margaret Wasserman
White Peterson
Bobbi Williams
Shannon Work
Stephen Woychick
Abriana Yanez
Yost Law, PLLC



Courtesy of Idaho Tourism

Financial Information

INCOME/RESOURCES 2012

Balance Forward	\$536,482
Legal Services Corporation	\$1,572,399
Idaho Law Foundation	\$81,000
Area Agencies on Aging	\$187,168
STOP Crime Bill	\$89,042
United Way	\$96,732
Nez Perce Tribe	\$63,413
Coeur d'Alene Tribe	\$31,046
U.S. Dept. of Justice	\$272,156
U.S. Housing and Urban Dev.	\$222,625
U.S. Dept. of Treasury	\$60,000
Casey Family Foundation	\$5,859
Interest	\$1,711
Other	(\$13,725)
IPADV and other Donations	\$143,196
Attorney Fees	\$64,289
Total Income/Resources	\$2,879,911

EXPENSES

Salaries	\$1,653,477
Employee Benefits	\$465,359
Contract Services	\$400,163
Occupancy	\$140,701
Equipment Rental/Repair	\$35,735
Office Expenses	\$61,138
Telephone	\$27,097
Library	\$16,752
Litigation Reimbursement	\$1,855
Travel and Outreach	\$31,347
Training	\$36,686
Insurance	\$11,559
Data Processing	\$12,146
Audit	\$16,560
Depreciation	\$19,283
Other	\$18,416
Total Expenses	\$2,948,274

ENDING BALANCE **\$465,119**

Awards

Awards:

2012 Justice Achievement - John Cross

Recognizing exceptional litigation and advocacy skills and demonstrated devotion, dedication, and commitment to improving the quality of life of our clients through litigation.

2012 Keystone Award - Sunrise Ayers, Karen McCarthy

Recognizing special abilities and skills which have created a strong and solid foundation within Idaho Legal Aid Services and enhanced the efficient and effective delivery of legal services to the client community.

2012 Special Recognition Award - Cathy Beck

For the generous contributions of time, talents, and efforts which have enabled Idaho Legal Aid Services to accomplish its mission of delivering high quality legal services.

Service Levels:

5 years: Steve Rapp

10 years: Amy Taylor

15 years: John Cross, Laura O'Connell, Lisa Tenny

20 years: Angela Jensen

30 years: Erma Williams

40 years: Ernesto Sanchez

Board of Directors (updated for 2013)

Idaho State Bar Association

Lora Breen, Boise

President

First District Bar Association

Pam Massey, Coeur d'Alene

First District Bar Association

R. Wayne Sweney, Coeur d'Alene

North Idaho Violence Prevention

Louise Zimmerman, Coeur d'Alene

Second District Bar Association

Sarah McDowell, Lewiston

YWCA-Lewiston/Clarkston

Cathy Beck, Lewiston

Secretary

Third District Bar Association

Kim Brooks, Nampa

West. Id Community Action

Steve Morningstar, Weiser

Fourth District Bar Association

Ammon Hansen, Boise

Fourth District Bar Association

Paul McFarlane, Boise

Women's & Children's Alliance

Miriam Mbotha, Boise

Fifth District Bar Association

Seth Platts, Twin Falls

Fifth District Bar Association

Brooke Redmond, Twin Falls

Crisis Center of Magic Valley

Emely Gonzalez, Twin Falls

Sixth District Bar Association

Mary Huneycutt, Pocatello

Southeast Idaho Comm. Action Agency

Marlene Hope, Pocatello

Seventh District Bar Association

Steve Brown, Idaho Falls

Seventh District Bar Association

Boyd Peterson, Firth

Vice President

Eastern Idaho Head Start

Liberty High, Idaho Falls



Courtesy of Idaho Tourism

Staff (updated for 2013)

Boise

Rod Gere - Managing Attorney
Sunrise Ayers - Attorney
Rebecca Kulaga - Attorney
Linda Johnston - Secretary
Michelle Smith - Secretary

Caldwell and Nampa Family Justice Center

Erik Johnson - Managing Attorney/
Migrant Unit Director
Andy Thomas - Attorney
John Cross – Attorney
(Nampa Family Justice Center)
Mary Grant – Attorney
(Nampa Family Justice Center)
Aila Wallace - Attorney
(Nampa Family Justice Center)
Delia Gonzalez-Munson - Outreach Worker
Rosa Manzo - Secretary
Marta Santos - Secretary

Coeur d'Alene

Alan Wasserman - Managing Attorney
Carl Follevaag - Attorney
Chuck Sheroke - Attorney
Erma Williams - Secretary
Sherry Darnton - Secretary

Idaho Falls

Mike Hinman - Managing Attorney
Joe Earnest - Attorney
Tracey Johnson - Secretary
Amy Taylor - Secretary

Lewiston

Jeannine Ferguson - Managing Attorney
Jamal Lyksett - Attorney
Lisa Tenny - Secretary
Nancy Randall - Secretary

Pocatello

Fred Zundel - Managing Attorney
Hyrum Hibbert - Attorney
Lana Turner-White - Secretary
Susan Harris – Secretary

Twin Falls

Mike McCarthy - Managing Attorney
Karen McCarthy - Attorney
Laura O'Connell - Attorney
Tina Young - Secretary
Adriana Saldana - Outreach Worker
Delilah Granillo - Secretary

Administration

James Cook - Executive Director
Howard Belodoff - Associate Director/
Indian Unit Director
Bev Allen - Executive Assistant
Mary Zimmerman - Director of Finance and
Administration
Louise Faul - Accounting Assistant
Steven Rapp - Technology Project
Developer

“My attorney was very professional and friendly. She helped immensely during a difficult time after having to admit my husband to the Veterans Home.”

2012 client

Boise & Admin. Offices

310 N. 5th Street
Boise, ID 83702
(208) 345-0106

Caldwell Office

1104 Blaine Street
Caldwell, ID 83605
(208) 454-2591

Coeur d'Alene Office

610 W. Hubbard Street, Ste. 219
Coeur d'Alene, ID 83814
(208) 667-9559

Idaho Falls Office

482 Constitution Way, Ste. 101
Idaho Falls, ID 83402
(208) 524-3660

Lewiston Office

633 Main Street, Ste. 103
Lewiston, ID 83501
(208) 743-1556

Nampa Office

1305 3rd Street South
Nampa, ID 83651
(208) 475-5723

Pocatello Office

150 S. Arthur, No. 203
Pocatello, ID 83204
(208) 233-0079

Twin Falls Office

475 Polk, Ste. 4
Twin Falls, ID 83301
(208) 734-7024



Visit us on the web at:
<http://www.idaholegalaid.org>