

Idaho Legal Aid Services



2013 Annual Report

Message from the President

It has been my honor and privilege to serve on the Idaho Legal Aid Services (ILAS) Board for the past six years, and currently as Board President. Through this experience, I have come to know the sincere and unwavering dedication of the ILAS staff and attorneys to serving, with ever-limited resources, the underprivileged in Idaho. It has inspired me to see the determination with which ILAS reaches out and provides legal guidance and representation in situations where access to justice is severely limited, or entirely absent. I am proud to be associated, through its Board, with such a law firm. You will no doubt be inspired as well as you read through the Annual Report and consider the magnitude of the firm's impact and accomplishments.



However, without the support of those who have donated time, money and other resources, the ILAS mission of helping low income Idahoans navigate and avoid legal challenges would not be feasible. So, on behalf of the ILAS Board, I would like to extend gratitude for the support (past, present, and future) generously given to further the mission and goals of ILAS. The impact of that support is reflected in this report and in the lives of those who have benefited from ILAS services.

Board of Directors (updated for 2014)

Lora Breen, **President**, Idaho State Bar Association, Boise
Boyd Peterson, **Vice President**, Seventh District Bar Association, Firth
Cathy Beck, **Secretary**, YWCA-Lewiston/Clarkston, Lewiston
Rosario Beltran, Crisis Center of Magic Valley, Twin Falls
Nichole Blanchard, Eastern Idaho Head Start, Idaho Falls
Kim Brooks, Third District Bar Association, Nampa
Steve Brown, Seventh District Bar Association, Idaho Falls
Ammon Hansen, Fourth District Bar Association, Boise
Mary Huneycutt, Sixth District Bar Association, Pocatello
Pamela Massey, First District Bar Association, Coeur d'Alene
Miriam Mbotha, Women's & Children's Alliance, Boise
Sarah McDowell, Second District Bar Association, Lewiston
Paul McFarlane, Fourth District Bar Association, Boise
Marie Pederson, Southeast Idaho Community Action Agency, Pocatello
Seth Platts, Fifth District Bar Association, Twin Falls
Brooke Redmond, Fifth District Bar Association, Twin Falls
R. Wayne Sweney, First District Bar Association, Coeur d'Alene
Hazel Young, Western Idaho Community Action Partnership, Weiser
Louise Zimmerman, North Idaho Violence Prevention, Coeur d'Alene

From the Director

I am pleased to present Idaho Legal Aid Services' 2013 Annual Report—a snapshot of who we are, what we do, the people we serve, our success stories, and the challenges that we have faced over the past year. Idaho Legal Aid Services is Idaho's only non-profit law firm focused on providing low income Idahoans with free legal services. Everyday, we work to protect those who are less fortunate by providing legal education and advocacy to Idaho's underserved. We represent the most vulnerable populations in our state, including survivors of domestic violence, the elderly, children, people with disabilities, Native Americans, and migrant farmworkers. In addition to helping our clients resolve their legal problems, we provide stability and financial savings to the state of Idaho.

In 2013, Idaho Legal Aid Services served 3,330 clients with critical civil legal problems. This achievement is the result of our extraordinary attorneys and staff, many of who have dedicated their careers to helping our clients and are experts in various areas of poverty law.

While Idaho Legal Aid Services cannot serve all those who seek our help, we constantly strive to find ways to help more clients with the limited resources we have. This includes adapting new technologies and remote services to serve our clients. For example, we operate statewide attorney-staffed legal hotlines for domestic violence victims and senior citizens who may not have ready access to our offices. The Idaho Legal Aid Services website provides easy access to multiple resources including a library filled with extensive legal content and interactive legal forms.

Continued improvement of the program is made possible by a growing base of financial supporters, a motivated Board of Directors, an excellent staff, dynamic financial and service partnerships, and numerous volunteers. Together they are making access to justice a reality for many Idahoans.

As you page through this report you will see images of our state and its people. Idaho Legal Aid Services has served Idaho for 45 years, and we will continue to provide the highest quality services and maintain the high standards of professional and personal integrity which clients have come to expect from Idaho Legal Aid Services.

Jim Cook



Executive Director



Our Mission

The mission of Idaho Legal Aid Services is to provide equal access to justice for low income people through quality advocacy and education. In short, with advocacy we help Idahoans navigate legal challenges and through education we strive to prevent these challenges from arising in the first place.

Our Clients and the Community

With the demand for our services constantly on the rise, the staff at Idaho Legal Aid Services is always looking for new ways to help as many people as we can. One of the ways that we have done this is to offer clients multiple ways to access our services depending on their needs.

We recognize that every client is different—some require legal information they can receive by reading a brochure, others require access to online legal forms they can complete on their own, while many can be helped by talking through their legal problems on our Advice Lines. For those with the most complex and difficult legal problems, our staff attorneys offer direct representation.

In total, the estimated value of these combined services in 2013 was **\$3,446,206**.

1,256
Accessed the
Advice Line



3,300
Received
Direct
Representation

11,621
Completed
Online Legal
Packets

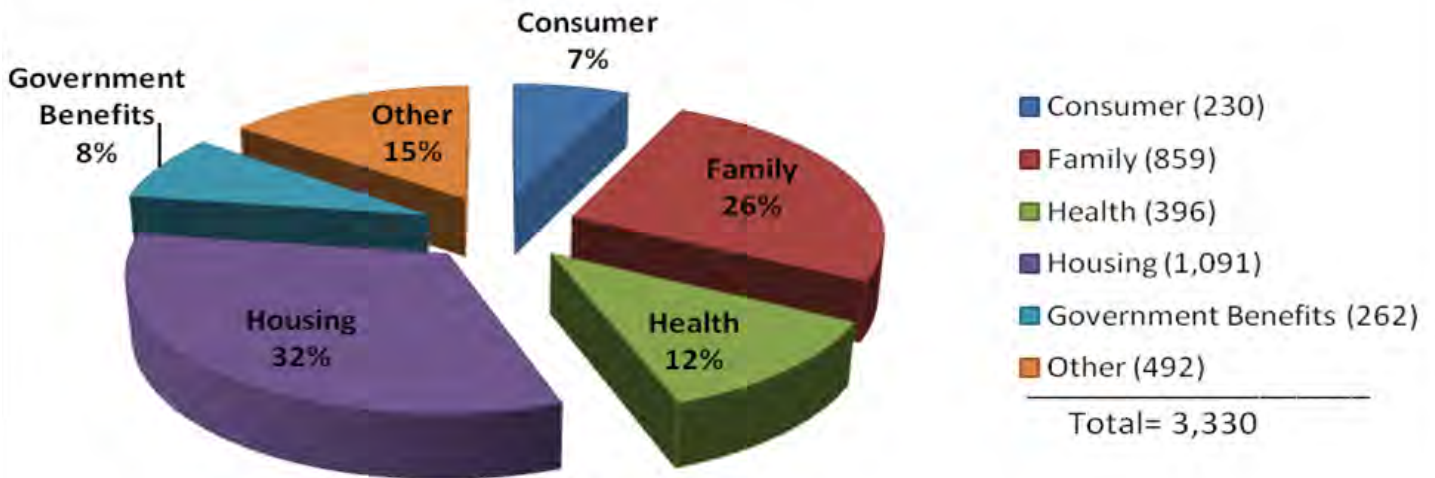


More than **100,200** were served through office visits, presentations, and literature.



What We Do

2013 Case Distribution



Family

Idaho Legal Aid Services' family law practice helps victims of domestic violence, sexual assault, and stalking. Typical cases include divorce and custody that involve spousal and/or child abuse, protection orders, child support, modifications, guardianships, and conservatorships.

Housing

Common housing cases include wrongful evictions, foreclosures, public/subsidized housing issues, manufactured housing, and housing discrimination.

Government Benefits

The majority of these cases involve Social Security Disability Insurance and Supplemental Security Income, County Assistance, Supplemental Nutrition Assistance Program (food stamps), and Aid to the Aged Blind and Disabled (AABD).

Health

The largest amount of cases involve Medicaid issues for seniors who need long term care, followed by Medicare and other health issues.

Consumer

The consumer practice includes assisting clients who fall victim to consumer rip-offs and scams, identity theft, and predatory lending. We also help with public utility disputes and fair debt collection practices.

Other Cases

Idaho Legal Aid Services' attorneys are involved in a variety of other legal issues including guardianships for abused, neglected, and abandoned children; conservatorships for people who have lost the ability to manage their lives; advanced directives; wills; wage claims; and juvenile, employment, education, migrant farmworker, and Native American issues.

Family and Domestic Violence

Due to the serious implications for its survivors, their children, and society, Idaho Legal Aid Services pursues a statewide strategy to combat family violence with the intent to help end domestic violence in our clients' lives. We are Idaho's largest provider of legal representation to low income victims of domestic violence, sexual assault, and stalking. In 2013, Idaho Legal Aid Services' attorneys represented 658 clients with 1,220 children. The implications of domestic violence and sexual assault are impossible to escape. In addition to the physical and psychological trauma that victims and their children suffer, life often becomes difficult in even more ways—large medical bills, the loss of housing or a job, etc. Adding to this, domestic violence and sexual assault creates a ripple that affects the entire community. Employers lose reliable workers. The government must dedicate law enforcement, emergency personnel, courts, and other resources to aid victims and punish perpetrators. Schools must provide abused children additional services. Social service agencies provide survivors housing, counseling, food support, and other help. Extended family must often house survivors or raise grandchildren.



Idaho Legal Aid Services' representation of survivors of violence results in major financial benefits to our clients and the state. In 2013, Idaho Legal Aid Services' attorneys obligated abusers to pay an estimated \$2,409,012 annually in child support, day care, and medical insurance costs for their children. This representation also levels the playing field when it comes to dividing marital assets and debts. It is not unusual for abusers to leave a survivor of violence with absolutely no assets. Often the house, cars, and financial accounts are in the abuser's name only. The resulting dire financial situation can result in the survivor living in sub-standard housing, a crisis shelter, becoming homeless or reconciling with their abuser out of financial necessity.



Idaho Legal Aid Services is often asked to protect abused, neglected and abandoned children. In 2013, we helped 75 clients protect vulnerable children through guardianship and/or conservatorship cases. Many were brought on behalf of grandparents who have stepped forward to raise their grandchildren. Idaho Legal Aid Services would like to acknowledge the Casey Family Foundation for supporting this practice.



Domestic Violence Advice Line

When someone has been physically or sexually abused, they often don't know what to do or where to turn. Since 1999, the attorney-staffed Domestic Violence Legal Advice Line has been a vital resource for low-income victims of domestic violence, sexual assault, and stalking in Idaho.

The Domestic Violence Legal Advice Line is particularly helpful to rural Idahoans. Callers receive immediate answers to their legal questions, referrals to domestic violence shelters, and other resources. The experienced Advice Line attorneys routinely answer questions such as, "How do I get a protection order?" or "What can I do if my spouse kidnaps my child?"

The Domestic Violence Legal Advice Line is open Monday through Friday from 9:30 am until 3:30 pm, Mountain Time.

Call toll free: 1-877-500-2980. Spanish speakers may call toll free: 1-866-954-2591 or 454-2591 if in the Caldwell area.

Idaho Senior Legal Advice Line

Idaho Legal Aid Services created the Senior Legal Hotline to serve seniors who might otherwise not have access to an attorney. Since its inception in 2006, it has been one of Idaho Legal Aid Services' most successful projects. In 2013, the Senior Hotline attorneys served 400 clients age 60 or older on a variety of legal issues including: questions on Medicaid, Medicare, consumer rip-offs, advance directives, wills, grandparents' rights, Social Security, guardianships, and senior abuse. The hotline is open Monday through Friday from 9:00 am until 3:00 pm, Mountain Time, and is available to seniors age 60 and older of all incomes.

The Senior Legal Hotline can be reached toll free at 1-866-345-0106. Spanish speakers may call toll free: 1-866-954-2591 or 454-2591 if in the Caldwell area.



Securing Health

A large part of Idaho Legal Aid Services' senior practice is dedicated to helping clients in failing health with diminishing resources to qualify for Medicaid so they can receive care in a nursing home, assisted living facility, or their own home. Most of these clients are referred by the Idaho Department of Health and Welfare or service providers to obtain advice and legal documents needed to qualify for Medicaid. In 2013, Idaho Legal Aid Services attorneys assisted 358 seniors with Medicaid issues. This practice is largely funded by Idaho's six Area Agencies on Aging (the Area Agency on Aging of North Idaho, College of Southern Idaho Office On Aging, Community Action Partnership, Idaho Commission on Aging, Eastern Idaho Community Action Partnership, and the Southeast Idaho Council of Governments).



Guardianships and Conservatorships

In 2013, Idaho Legal Aid Services helped 127 incapacitated adults with guardianship and/or conservatorship issues. Most cases concerned seniors with Alzheimer's, dementia or other chronic illnesses.

Housing



Housing cases were the largest Idaho Legal Aid Services practice area in 2013. Program attorneys represented 1,091 clients with 1,665 family members in housing cases. Most were to represent tenants fighting improper evictions from private/public housing or manufactured home parks. Demographic changes in our state have led to an increase in Fair Housing Act cases which protect Idahoans from housing discrimination based on their race, color, sex, religion, sexual orientation/gender identity, national origin, disability, and familial status. Since the recession, the program has experienced a large increase in refugee clients faced with homelessness and violations of their fair housing rights.

After the Great Recession hit Idaho in 2008, foreclosures increased more than 100% and the state had the tenth highest rate in the U.S. in 2011. The firm has responded by developing a practice to fight improper foreclosure actions. This work often results in the re-negotiation of a homeowner's debt so they can stay in their homes.

Financial Stability

Legal representation by Idaho Legal Aid Services' attorneys brings millions of dollars of federal benefits annually into Idaho for disadvantaged clients. These funds are then spent in Idaho communities for food, rent, and everyday necessities. The program helps seniors, persons with sight impairments and those with disabilities who are unable to work to obtain federal Supplemental Security Income (SSI) benefits. Idaho Legal Aid Services also represents clients with Social Security Disability Insurance claims where the private bar is unable to assist. Idaho Legal Aid Services estimates that its 2013 Social Security practice will bring over \$4,007,004 in federal funds to Idaho clients. Idaho Legal Aid Services attorneys also help families and individuals in transition to obtain or keep cash assistance and food stamps to protect their health and well-being, and that of their families, during difficult times.



Idaho Legal Aid Services, Inc.

A nonprofit Idaho law firm & community education organization.



Migrant Farmworker Law

Migrant farmworkers keep Idaho's agricultural economy running. Idaho Legal Aid Services' Migrant Farmworker Unit was created to serve this often vulnerable population. In 2013, the Migrant Unit closed 100 cases benefiting 325 people. Common cases included recovery of unpaid wages, violations of farmworker protection laws, denial of public benefits, housing evictions, consumer problems, and other legal matters.

The Migrant Unit spends much of its time educating migrant farmworkers to prevent legal problems. Outreach workers based in Caldwell and Twin Falls provide information on labor laws such as the Idaho Farm Labor Registration and Bonding Act, Idaho's worker's compensation law, and the Migrant and Seasonal Agricultural Worker Protection Act.



Indian Law

Idaho Legal Aid Services' Indian Law Unit provides legal assistance to Native Americans and Tribes in Idaho. This includes the Kootenai, Coeur d'Alene, Nez Perce, Duck Valley, and Fort Hall Indian Reservations. Collectively, these reservations include more than a million acres of land and over 9,000 members. A large number of Native Americans also reside off reservations in communities across Idaho. The Tribes are sovereign entities that exercise jurisdiction over tribal members and activities taking place within the reservations. The Tribes have their own tribal courts, judges, legal codes, traditions, and customs.

Idaho Legal Aid Services receives a small LSC Native American grant and two grants from the United States Department of Justice ("DOJ") to provide representation of Native Americans. Idaho Legal Aid Services also has contracts with the Coeur d'Alene Tribe to provide representation. In 2013, the Indian Law Unit closed 212 cases for Native Americans benefiting 781 clients and their family members.

Idaho Legal Aid Services' attorneys represent clients in tribal courts in a wide range of civil cases as well as in child protection, adoption and guardian cases when the Indian Child Welfare Act should be applied in state court proceedings. Idaho Legal Aid Services' attorneys assist Indian landowners in estate planning and drafting wills that comply with the American Indian Probate and Reform Act of 2004 in order to preserve their ownership of trust lands and avoid further fractionalization of trust lands.

Idaho Legal Aid Services uses the DOJ criminal grant to provide tribal court representation of juveniles or when a public defender is not available. Idaho Legal Aid Services' attorneys also assist Tribal Judges' efforts to improve the tribal court system by revising Tribal Codes, providing technical assistance, acting as a *Guardian ad Litem*, and participating and assisting with the mediation of disputes.

idaholegalaid.org

Idaho Legal Aid Services has invested significant resources in the program’s website in order to help Idahoans understand their rights. In 2013, the idaholegalaid.org website had 313,666 page views from 75,996 unique visitors. The site offers:

- 160 brochures and an educational library covering many different areas of law including bankruptcy, consumer, disability, employment, family, senior, migrant farmworker, housing, guardianships and conservatorships, wills and estates, public benefits, and education
- Access to pro se interactive court forms and documents
- Location and contact information for offices and advice lines
- Information concerning free and low-cost legal help throughout the state



Idaho Legal Aid Services

A non-profit law firm & community education organization

Home About Us Apply Online Hotlines Our Services Self-Help Forms Library Contact Us



Legal Advice Hotlines



Legal Help for Seniors



Dealing With Identity Theft

Interactive Forms Project

With funding provided by the Legal Services Corporation, Idaho Legal Aid Services and the Idaho Supreme Court have partnered to develop “automated” legal forms for use by low income, self-represented persons. Instead of filling out a complex legal form, the project enables website visitors to provide necessary information through a simple automated interview process. The software then assembles the information the user provides into formatted legal forms.

The website offers 41 form packets and includes 36 English language and five Spanish language interviews for forms such as protection orders, small claims, durable powers of attorney, default divorces, claims of exemption, name changes, and landlord-tenant problems.

In 2013, 11,621 legal form packets were assembled through the Interactive Forms Project. The free interactive court forms are available through the Idaho Legal Aid Services and Idaho Supreme Court websites at: www.courtselfhelp.idaho.gov.

2013 Financial Data

INCOME/RESOURCES 2013

Balance Forward	\$465,119
Legal Services Corporation	\$1,762,930
Idaho Law Foundation	\$71,600
Area Agencies on Aging	\$132,179
STOP Crime Bill	\$42,671
United Way	\$76,504
Nez Perce Tribe	\$27,083
Coeur d'Alene Tribe	\$54,205
U.S. Dept. of Justice	\$287,589
U.S. Housing and Urban Dev.	\$56,857
U.S. Dept. of Treasury	\$60,000
Casey Family Foundation	\$3,448
Idaho Commission on Aging	\$1,904
Interest	\$2,620
Other	\$6,674
IPADV and other Donations	\$112,688
Attorney Fees	<u>\$75,942</u>
Total Income/Resources	\$2,792,036
ENDING BALANCE	\$419,511

EXPENSES

Salaries	\$1,592,039
Employee Benefits	\$496,383
Contract Services	\$351,247
Occupancy	\$134,758
Equipment Rental/Repair	\$40,366
Office Expenses	\$34,897
Telephone	\$26,696
Library	\$16,856
Litigation Reimbursement	\$129
Travel and Outreach	\$37,680
Training	\$27,597
Insurance	\$9,996
Data Processing	\$13,268
Audit	\$17,356
Depreciation	\$22,101
Other	<u>\$16,475</u>
Total Expenses	\$2,837,644

In 2013, Idaho Legal Aid Services provided:

- **17,928** individuals with educational brochures
- **8,425** referrals to private attorneys, social service agencies, and other resources
- **653** hours on private bar involvement activities

We served **1,256** clients through our attorney staffed Senior, Domestic Violence, and Fair Housing/
Fair Lending
Legal Advice Hotlines

The estimated financial benefits to our 2013 divorce, custody, and Social Security clients is **\$6,416,016**



Government and Foundation Support

- Casey Family Foundation (Caldwell and Boise Office)
- Coeur d'Alene Tribe civil services contract (Coeur d'Alene Office)
- Department of Housing and Urban Development Fair Housing Initiatives Program Outreach and Education General Component Grant
- Department of Justice (DOJ) Tribal Justice Grant funds through Native American Rights Fund
- DOJ Grants to Encourage Arrest Policies and Enforcement of Protection Orders funds through the City of Nampa
- Idaho Partners Against Domestic Violence
- Idaho Council on Domestic Violence and Victim Assistance
- Nez Perce Tribe civil services and public defender contract (Lewiston Office)
- Idaho Commission on Aging (ICOA) Funds via Area Agency on Aging of North Idaho (Coeur d'Alene Office)
- ICOA Funds via College of Southern Idaho Office On Aging (Twin Falls Office)
- ICOA Funds via Community Action Partnership (Lewiston Office)
- ICOA Funds via Eastern Idaho Community Action Partnership (Idaho Falls Office)
- ICOA Funds via Southeast Idaho Council of Governments (Pocatello Office)
- ICOA Model Approaches Grant (Senior Legal Advice Line)
- Idaho Law Foundation Interest on Lawyers Trust Accounts (IOLTA)
- Seagraves Foundation (Twin Falls Office)
- Idaho Supreme Court Guardian Ad Litem Project
- Legal Services Corporation Basic Field, Native American, Migrant Farmworker and Technology Initiatives Grants
- National Mortgage Servicing Settlement Fund through Idaho Attorney General
- Parents Reaching Out To Parents (Coeur d'Alene Office)
- STOP Violence Against Women Act Grant through the Idaho State Police
- Twin County United Way (Lewiston office)
- United Way of Idaho Falls and Bonneville County (Idaho Falls Office)
- United Way of Kootenai County (Coeur d'Alene Office)
- United Way of Southeastern Idaho (Pocatello Office)
- United Way of Treasure Valley (Boise and Caldwell Offices)



2013 Individual Donations of Time and/or Financial Support

Idaho Legal Aid Services expresses our sincere thanks to the individuals, law firms, and organizations that generously contributed time, items, and/or funds to our organization in 2013.

Aaron & Jennifer Crumrine	Ester Larsen	Marie Callaway Kellner
Aaron Jenkins	Fifth District Bar Assoc.	Marla Asher
Alexandra Caval	First District Bar Assoc.	Marlena Roberts
Amanda Findlay	Gary Johnson	Mary Huneycutt, Attorney at Law
Andrea Halcovich	Guy Cook	Matt Comstock
Andrew Thomas	Hazel Young	Matthew Martinez
Anonymous	Helene Welch	Michael Moss
Anthony Anegon	Holland & Hart	Michaelson Mediation and Law
Arlie & Jean Carrington	HP Your Cause, LLC	Microsoft Matching Gifts Program
Barbara Robbins	Idaho Community Foundation/ Women's Gift Alliance	Narrvel Hall
Blake Echols	Idaho State Bar Family Law Section	Nelson Mendez
Bobbi June Flowers	Idaho State Bar Litigation Section	Nora Reed/William Groat
Brooke Redmond	Idaho State Bar Real Property Section	Participants in the Third District Bar Association Bowling Fundraiser
Bruce Shadduck	Janae Lowder	Phyllis & Vernon Loforti
Bryan and Betty McGrath	Janet Jenkins	Racine Olson Nye Budge & Bailey
Buck Bates	Jeff Howe	Rebecca Jordan for E McAlister
Carrie Archibald	Jerald & Evelyn Steele	Robert Harman
Carrie Tucker	Jillian Roderick	Robert Magette
Cary Goldstein	Jim Cook & Mary York	Robyn Dane
Cassandra Cooper	John Cross	Roger Davenport
Cathy Beck	Joshua van Swearingen	Sam Scaletta
Charissa Eichman	Karen Bain	Sara Simmers
Christopher Williams	Kenton Beckstead	Sarah McDowell
Cindy Elliott	Kristen Pearson	Second District Bar Assoc.
City of Idaho Falls	Laraine Shafer	Shelley Aubrey
Colleen & Ron Checketts	Laura Carter	Sixth District Bar Assoc.
Craig Lamere	Laura Martinez	Spencer Lay
Dale Holst	Law Office of Boyd J Peterson	Stephan Kvanvig Stoner & Trainor
David Kerrick	LeAndria Wadsworth	Susan Harris
David Stanfield & Mary Nestlen	Lessie Brown	Teresa Hernandez
DeFord Law	Linda & Tim Ryan for Wilma Cole	Third District Bar Assoc.
DeVonte Smith	Lisa Fullmer	Thomas Jones
Donald Warner	Lora Breen	Tonia Mitchell for Delores Parrish
Dori Smith	Louis Garbrecht	Van Lityouvong
Elizabeth Detwiler	Lovan Rovker & Rounds PC	Wayne Fuller
Elizabeth Ranks	Lukins & Annis PS	Wayne Sweney
Ella Wooten	Mahjan Abdullatif	White Peterson
Emely Gonzalez	Maressa Davenport Trust	Yost Law PLLC
Estate of S Lefors/Candance Smetana, Personal Rep.	Margaret Reed Foundation	

Staff (updated for 2014)

Boise

Rod Gere - Managing Attorney
Sunrise Ayers - Attorney
Lessie Brown - Attorney
Linda Johnston - Secretary
Michelle Smith - Secretary

Caldwell and Nampa Family Justice Center

Erik Johnson - Managing Attorney/Migrant Unit Director
Andy Thomas - Attorney
Mary Grant - Attorney (Nampa Family Justice Center)
Kimberli Stretch - Attorney (Nampa Family Justice Center)
Delia Gonzalez-Munson - Outreach Worker
Rosa Manzo - Secretary
Marta Santos - Secretary

Coeur d'Alene

Alan Wasserman - Managing Attorney
Carl Follevaag - Attorney
Jillian Roderick - Attorney
Erma Williams - Secretary
Sherry Darnton - Secretary

Idaho Falls

Mike Hinman - Managing Attorney
Joe Earnest - Attorney
Tracey Johnson - Secretary
Amy Taylor - Secretary

Lewiston

Jeannine Ferguson - Managing Attorney
Jamal Lyksett - Attorney
Lisa Tenny - Secretary
Nancy Randall - Secretary

Pocatello

Fred Zundel - Managing Attorney
Jason Brown - Attorney
Lana Turner-White - Secretary
Holly Arzola - Secretary

Twin Falls

Mike McCarthy - Managing Attorney
Karen McCarthy - Attorney
Tina Young - Secretary
Adriana Saldana - Outreach Worker
Monica Reyes - Secretary

Administration

James Cook - Executive Director
Howard Belodoff - Associate Director/ Indian Unit Director
Bev Allen - Executive Assistant
Mary Zimmerman - Director of Finance and Administration
Louise Faul - Accounting Assistant
Steven Rapp - Technology Project Developer
Gina Whitney - Development Associate

Awards

2013 Justice Achievement: Howard Belodoff

Recognizing exceptional litigation and advocacy skills and demonstrated devotion, dedication, and commitment to improving the quality of life of our clients through litigation.

2013 Keystone Award: Nancy Randall

Recognizing special abilities and skills which have created a strong and solid foundation within Idaho Legal Aid Services and enhanced the efficient and effective delivery of legal services to the client community.

2013 Special Recognition Award:

Sherry Darnton, Jeff Howe
For the generous contributions of time, talents, and efforts which have enabled Idaho Legal Aid Services to accomplish its mission of delivering high quality legal services.

Service Levels:

20 Years: *Erik Johnson*
Tracey Johnson

35 Years: *Howard Belodoff*
Mike Hinman
Marta Santos
Alan Wasserman

Idaho Legal Aid Services, Inc.
310 N 5th Street
Boise ID 83702



Boise & Admin. Offices

310 N. 5th Street
Boise, ID 83702
(208) 345-0106

Coeur d'Alene Office

610 W. Hubbard Street, Ste. 219
Coeur d'Alene, ID 83814
(208) 667-9559

Lewiston Office

633 Main Street, Ste. 103
Lewiston, ID 83501
(208) 743-1556

Pocatello Office

150 S. Arthur, No. 203
Pocatello, ID 83204
(208) 233-0079

Caldwell Office

1104 Blaine Street
Caldwell, ID 83605
(208) 454-2591

Idaho Falls Office

482 Constitution Way, Ste. 101
Idaho Falls, ID 83402
(208) 524-3660

Nampa Office

1305 3rd Street South
Nampa, ID 83651
(208) 475-5723

Twin Falls Office

475 Polk, Ste. 4
Twin Falls, ID 83301
(208) 734-7024