Idaho Legal Aid Services





2014 Annual Report

Message from the President

As I move into my final year as the Idaho Legal Aid Services (ILAS) Board President, I reflect back on the incredible work done by this organization, this unique law program. It is work that truly impacts the lives of the most vulnerable individuals and groups in our State. As described in this report, this past year has been one of innovation, legal victory, and advancement in financial stability. However, you only need to turn on the local news, or take a drive through our communities, to realize that the issues being addressed by ILAS are pervasive and will require ongoing, long-term attention. Getting to know the ILAS staff and attorneys as I have, I can assure you there is no lack of compassion, persistence and sincerity in their efforts.



However, resources are often lacking to provide legal assistance to all those who need it and, in many cases, the result is a heartbreaking injustice. As such, on behalf of the ILAS Board, I want to personally thank those of you who have donated time and resources to help ILAS fulfill its mission. So much great work has been done, and there is so much great work left to do. I invite you to look through this report, and share in the personal and legal victories it describes. It has also been my pleasure and honor to have worked with so many dedicated attorney and client board members throughout my tenure. Thanks to all of you.

Board of Directors

Lora Breen, President, Idaho State Bar Association, Boise Boyd Peterson, Vice President, Seventh District Bar Association, Firth Cathy Beck, Secretary, YWCA-Lewiston/Clarkston, Lewiston Kim Brooks, Third District Bar Association, Nampa Steve Brown, Seventh District Bar Association, Idaho Falls Kourtney Crossley, Eastern Idaho Head Start, Idaho Falls Ammon Hansen, Fourth District Bar Association, Boise Mary Huneycutt, Sixth District Bar Association, Pocatello Pamela Massey, First District Bar Association, Coeur d'Alene Miriam Mbotha, Women's & Children's Alliance, Boise Sarah McDowell, Second District Bar Association, Lewiston Paul McFarlane, Fourth District Bar Association, Boise Marie Pederson, Southeast Idaho Community Action Agency, Pocatello Seth Platts, Fifth District Bar Association, Twin Falls Brooke Redmond, Fifth District Bar Association, Twin Falls Mitza Salazar, Crisis Center of Magic Valley, Twin Falls R. Wayne Sweney, First District Bar Association, Coeur d'Alene Hazel Young, Western Idaho Community Action Partnership, Weiser Louise Zimmerman, North Idaho Violence Prevention, Coeur d'Alene

From the Director

2014 was a benchmark year for ILAS in many ways. We helped thousands of clients across the state with legal needs ranging from education to brief advice to extended litigation. We incorporated new technology, such as an online intake system to more efficiently serve clients. We invested in a managing attorney training in collaboration with regional legal service grantees to enhance office effectiveness. We also partnered with the Idaho Volunteer Lawyers Program and DisAbility Rights Idaho to launch Access to Justice Idaho, a campaign to raise funds to serve domestic violence victims and those who need the protection of a guardianship. In its inaugural year, Access to Justice Idaho raised over \$180,000 to provide critical legal assistance for vulnerable Idahoans.

Perhaps most remarkable, in October 2014, ILAS obtained a favorable jury verdict and settlement for Community House. This seven-year federal lawsuit was filed over the City of Boise's eviction of women, children, and families from Idaho's



largest homeless shelter. This suit was a huge victory for Community House and its former residents who were evicted. Settlement funds will allow Community House to offer additional housing opportunities to Boise residents who are threatened with homelessness.

The resolution also provided ILAS with attorney's fees, so, for the first time in our history, we were able to purchase a building to house our Boise Service Office (serving Ada, Boise, Elmore, and Valley Counties) and the statewide Administrative Office. The building will allow ILAS to dedicate more money to direct client services instead of spending it on rent, has additional space for volunteer attorneys and intern staff, and offers ample free parking for employees and clients. Most importantly, this new space gives ILAS clients a respectful, peaceful,

and fully accessible location to access services.

Every year ILAS Board of Directors, staff, service partners, volunteers, and supporters strive to provide legal education and assistance to vulnerable residents in need. Together they are making access to justice a reality for many Idahoans.

Jim Cook

Executive Director



Our Mission

ILAS is a statewide nonprofit law program whose mission is to provide access to justice for people in poverty through quality advocacy and education. We offer free legal services to some of Idaho's most vulnerable residents including veterans, seniors, people with disabilities, persons fleeing domestic violence, migrants, and Native Americans.



Photo courtesy of Idaho Tourism

Our Clients and the Community

ILAS has seven offices across the state with additional attorneys housed at the Nampa Family Justice Center and FACES in Boise. We understand that each region and community has its own unique challenges and needs and we tailor the assistance we provide to best serve our clients.

With the demand for our services on the rise, the ILAS staff is always looking for new ways to help as many people as we possibly can.

One of the ways that we have done this is to streamline the way we work by offering clients multiple ways to access and use our services.

We recognize that every client is different—some can be served by reading a legal brochure, others are able to utilize online interactive legal forms they can complete on their own, and some require the assistance of an attorney from one of our Advice Lines. For those with the most complex and difficult legal problems, our staff attorneys offer direct and sometimes extended representation through the courts.

In total, the estimated value of these combined services in 2014 was **\$3,130,790**.

In 2014

- **1,379** clients were served through ILAS advice lines
- **3,263** clients received direct representation
- 22,226 people completed online interactive legal packets
- ILAS distributed **29,546** paper and online brochures
- Spent 24,083 hours representing clients performing public outreach, and conducting educational presentations.

Our Services

ILAS provides free civil legal services for Idahoans who struggle to make ends meet. We help our clients escape from violence, avoid homelessness, and obtain access to food, health care, and other benefits. We help seniors, children, victims of domestic violence and sexual assault, veterans, migrant farmworkers, Native Americans. In 2014 our main areas of practice were:

Housing

ILAS helped **951** clients with housing cases such as wrongful evictions, foreclosures, public/subsidized housing issues, manufactured housing, and housing discrimination.

This was the largest practice area in 2014 with 29% of our cases falling into housing law.

Health

Our attorneys helped **380** clients with legal issues involving health care.

The majority of cases were to secure Medicaid for seniors needing long term care.

Government Benefits

ILAS attorneys ensure that clients receive the benefits they deserve.

The majority of the **183** benefit cases we saw in 2014 regarded Social Security Disability Insurance and Supplemental Security Income, County Assistance, Supplemental Nutrition Assistance Program (food stamps), and Aid to the Aged Blind and Disabled (AABD).

Family

Family law was the second largest practice area with **921** cases statewide. Our family law practice helped victims of domestic violence, sexual assault, dating violence, and stalking.

Typical cases included divorce and custody that involve spousal and/or child abuse, protection orders, child support, modifications, and guardianships.

Consumer

The consumer practice includes assisting clients who fall victim to consumer rip-offs and scams, identity theft, and predatory lending. We also help with public utility disputes and fair debt collection practices. In 2014, ILAS helped **309** people with consumer law issues.

Other Cases

ILAS' attorneys were involved in a variety of other legal issues including guardianships for abused, neglected, and abandoned children; conservatorships for people who have lost the ability to manage their lives; advanced directives; wills; wage claims; and juvenile, employment, education, migrant farmworker, and Native American issues. In 2014, we helped **519** clients with problems like those described above.

Family and Domestic Violence

ILAS is Idaho's largest provider of legal representation for people in poverty who experience domestic violence, dating violence, sexual assault and stalking. Our attorneys are passionate about providing victims with holistic legal services to help them break the cycle of violence in their lives and the lives of their children. We help with protection orders, divorce, custody, child support, housing, employment issues, and more.

ILAS also helps clients achieve the financial independence they need to restart their lives. In 2014, ILAS clients received an estimated **\$547,224** in child support, **\$101,250** in health care, and **\$234,000** in annual daycare costs.

In 2014, ILAS staff and attorneys worked on **921** domestic violence, sexual assault, and stalking cases statewide, logging over **8,000** hours in casework.

Domestic Violence Legal Advice Line

When someone has been physically or sexually abused, they often don't know what to do or where to turn. Since 1999, the attorney-staffed Domestic Violence Legal Advice Line has been a free resource for lowincome victims of domestic violence, sexual assault, dating violence, and stalking in Idaho.

The Advice Line is particularly helpful in getting rural Idahoans the assistance they need. Callers receive immediate answers to their legal questions, referrals to domestic violence shelters, and other resources.

The Domestic Violence Legal Advice Line is open Monday through Friday from 9:30 am until 3:30 pm, Mountain Time.

Call toll free: 1-877-500-2980. Spanish speakers may call toll free: 1-866-954-2591 or can receive assistance at (208) 454-2591 if in the Caldwell area.

"Sarah and Ian"

When Sarah first came to ILAS, she described napping on a hotel bed with her two-year old son, Ian, when she woke up to fists slamming into the pillow on each side of her head. Her husband was drunk and enraged. He hit her, choked her, and told her she was going to die. Sarah showed her ILAS attorney Karen photos the police had taken after the assault. Sarah's face and eyes were swollen, her neck had red marks, and there was blood in her ears. Her husband was convicted of felony domestic violence and felony endangerment to a child and sent to jail. Karen successfully petitioned for divorce and Sarah was awarded sole custody. Sarah and lan went to counseling, moved into a new apartment, and began a new life.

Two years later, when Sarah's ex-husband was released, he found her and demanded 50% custody of Ian. Terrified, Sarah called Karen again for help. Karen was able to prove that Sarah's ex-husband had a long history of violence on his record—including prior convictions of domestic violence. Sarah was awarded sole custody and her ex-husband was ordered to never contact them again. Deterred, he left the state.

Every so often, Karen receives a text from Sarah. Instead of being alarmed, Karen looks forward to these messages. The most recent read, "This year I'm thankful for you!" and included a picture of Sarah and Ian, smiling hugely.

Seniors

ILAS helps seniors and their family members with legal issues including advance directives, foreclosures, guardianships/conservatorships, and landlord/tenant issues. A large part of ILAS' senior practice is dedicated to helping clients in poor or failing health or who have become incapacitated by dementia, Alzheimer's, or other chronic illnesses. We collaborate with the Idaho Department of Health and Welfare and Idaho's six Area Agencies on Aging to make sure as many seniors as possible have access to the legal services they need.

In 2014 ILAS:

- Served **1,075** clients through the Senior Legal Advice Line
- Helped **152** incapacitated adults with guardianship/conservatorship issues
- Assisted 340 seniors with Medicaid issues

Idaho Senior Legal Hotline

ILAS created the Senior Legal Hotline to serve seniors who might otherwise not have access to an attorney. Since its inception in 2003, it has been one of our most successful projects. Senior Hotline attorneys serve clients age 60 or older on a wide variety of legal issues including questions on Medicaid, Medicare, consumer rip-offs, advance directives, wills, grandparents' rights, Social Security, guardianships, and senior abuse.

The Senior Legal Hotline is open Monday through Friday from 9:00 am until 3:00 pm, Mountain Time, and is available to seniors age 60 and older, regardless of income.

The Senior Legal Hotline can be reached toll free at 1-866-345-0106.

Spanish speakers may call toll free: 1-866-954-2591 or (208) 454-2591 if in the Caldwell area.

"ILAS services are so very much needed for those elderly, vulnerable adults, especially those who are residing in long term care facilities with no family members to help them." M.E.

"Roger"

Earlier this year, ILAS attorney Sunrise Ayers, represented Roger, a disabled widower in his seventies. After renting his apartment month-to-month for many years, Roger received a notice to vacate from his landlord. Roger had 30 days to find a new home. Roger came to ILAS frustrated and confused. His apartment was familiar and comfortable-he had lived there for more than 20 years. He has physical disabilities that make running simple errands difficult; the idea of moving was overwhelming. And, making matters worse, Roger has a limited income—on his budget, moving within a month would have been impossible. Not having any children or nearby relatives to ask for help and having such limited income, Roger feared homelessness.

After reviewing the case, Sunrise discovered that Roger had recently submitted several requests to his landlord for necessary repairs to the apartment. Once the requests were received, Roger was asked to leave. Sunrise was able to file a retaliation defense for Roger and a reasonable accommodation request to give him more time to find a new place to live.

From the time of his initial 30 day notice, Sunrise was able to get Roger an additional seven months in the apartment which allowed him time to save for and find a new home.

Housing

In 2014, ILAS had more housing cases than in any other area of law. Our attorneys and staff help resolve housing issues involving wrongful evictions, violations of the Fair Housing Act, foreclosures, property taxes, and unsafe housing.

This year ILAS attorneys represented **951** clients with **1,209** family members in housing cases. Demographic changes in our state have led to an increase in Fair Housing Act cases which protect Idahoans from housing discrimination based on their race, color, sex, religion, sexual orientation/gender identity, national origin, disability, and familial status. Since the recession, the program has experienced a large increase in refugee clients faced with homelessness and violations of their fair housing rights.

Financial Stability

Legal representation by ILAS attorneys brings millions of dollars of federal benefits annually into Idaho for disadvantaged clients. These funds are then spent in Idaho communities for food, rent, and everyday necessities.

We assist people who, due to disabilities, are unable to work in obtaining the federal Supplemental Security Income (SSI) and Social Security Disability Insurance benefits they need to survive. We estimate that our 2014 Social Security practice will bring over **\$3,266,592** in federal funds to Idaho clients.

ILAS attorneys also help families and individuals in transition gain access to or keep cash assistance and food stamps to protect their health and well-being, and that of their families, during difficult times. "You were literally an answer to prayer. Jeannine Ferguson may have resolved more than ten years of intimidation by an abusive landlord with <u>one paragraph</u> and she did it in less than <u>one week</u>. You cannot imagine my relief."

В.В.

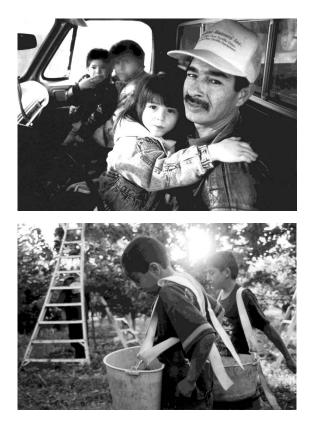
"Opal"

Opal applied for Temporary Assistance to Families in Idaho (TAFI) funds in June 2014. At the time, Opal was living in a homeless shelter, had no income, and desperately needed TAFI assistance so she could move herself and her two children into an apartment.

In order to receive TAFI benefits, Opal was required to spend 40 hours a week looking for employment and document her hours. Opal was honest. Even though she had been receiving treatment and her medication was working, she expressed reservations about being able to look for work 40 hours a week due to her Bipolar disorder. She explained to the Department of Health and Welfare that her disability, in addition to being a single mother of two children (one of whom is also disabled), might prevent her from meeting this requirement.

Opal's application was rejected. ILAS attorney Mike McCarthy explained to Opal that the TAFI requirements could be modified to accommodate her disabilities and special circumstances. Mike appealed Opal's denial of benefits and she was awarded TAFI funds allowing her to secure housing for her and her children.

Migrant Farmworker Law



Migrant farmworkers are vital to Idaho's agricultural economy. ILAS' Migrant Farmworker Law Unit was created to serve this often vulnerable population. In 2014, the Migrant Unit closed **81** cases benefiting **289** people. Common cases included recovery of unpaid wages, violations of farmworker protection laws, denial of public benefits, housing evictions, and consumer problems.

The Migrant Farmworker Law Unit spends much of its time educating migrant farmworkers to prevent legal problems. Outreach workers based in Caldwell and Twin Falls provide information on labor laws such as the Idaho Farm Labor Registration and Bonding Act, Idaho's worker's compensation law, and the Migrant and Seasonal Agricultural Worker Protection Act.

"Gloria"

Gloria and her two teenage sons moved to Idaho to make a better life. They found work milking cows on a south central Idaho dairy farm. Because she didn't have a car, when Gloria was told that she and her sons could live on the farm, she quickly agreed.

The situation soon soured. Gloria and her son's wages were consistently shorted. The farm's supervisor complained to the owner of the farm that Gloria and her boys owed him money. The farmer docked their pay to satisfy the debt. Still, Gloria was able to save enough to purchase a used car. However, the supervisor intercepted Gloria's mail and stole the title that had been sent to her. The supervisor and the farmer then conspired to put a lien on the car title in an attempt to make Gloria pay the money the supervisor claimed she owed him.

Gloria was angry and frustrated. She didn't owe the supervisor or the farmer any money and couldn't understand why they would say she did. ILAS attorneys filed an administrative wage claim for Gloria and her sons through the Idaho Department of Labor, Wage and Hour Division. The claim was successful and the court ordered the farmer to pay the money owed to the family. The farmer appealed to state district court, unsuccessfully. We were able to have the appeal dismissed on procedural grounds. Gloria and her sons were awarded \$3,465—hard-earned money that was desperately needed and well deserved.

Indian Law

ILAS' Indian Law Unit provides legal assistance to Native Americans and Tribes in Idaho. This includes clients on the Kootenai, Coeur d'Alene, Nez Perce, Duck Valley, and Fort Hall Indian Reservations. Collectively, these reservations include more than a million acres of land and over 9,000 members.

ILAS attorneys represent clients in tribal courts in a wide range of civil cases, child protection, and provides some public defender representation. We assist Indian landowners in estate planning and drafting wills that comply with the American Indian Probate and Reform Act of 2004. Our attorneys also assist Tribal Judges' efforts to improve the tribal court system by revising Tribal Codes, providing technical assistance, acting as a *Guardian ad Litem*, and participating and assisting with the mediation of disputes. ILAS receives a small LSC Native American grant and two grants from the US Department of Justice to provide representation of Native Americans. ILAS also contracts with the Coeur d'Alene and Nez Perce Tribes to provide representation.

In 2014, the Indian Law Unit closed **50** cases for Native Americans benefiting **88** clients and their family members.

Matthew Simmons works in the ILAS Coeur d'Alene office and many of his cases include tribal work. Matthew is passionate about his work. Below, Matthew describes his effect on a custody case, and it's effect on him:

"During the very first visit to the tribe, I encountered a case which had been lingering since 2008. A newer version of the case was filed in 2013. My client, the father, had primary custody of his now seven-year old daughter. The mother was and still is a drug addict and alcoholic. The parties had been operating under temporary orders for the child's entire life. The situation was hostile, combative, and absolutely unhealthy for the child. After meeting with my client for the first time, I was able to establish a plan for his case. He would call in for updates and I was able to show him progress.

The mother was represented by a legal assistance office in Spokane. I negotiated a parenting plan and custody order which gave the mother the opportunity to exercise visitation while simultaneously protecting the child. There were generous visitation provisions if and only if she could satisfy a number of conditions including but not limited to: completing outpatient treatment, having a stable home life, employment, and testing negative for illegal substances. The mother was excited at the possibility of seeing her daughter. My client was satisfied that his daughter would be safe if the mother proved she was clean. Now, after years of hostility and confusion, the parties have a final custody order in place. The child knows where she will reside. They each know what is expected of them and are greatly relieved to finally have a permanent custody order.

It was incredibly gratifying for me to resolve their case in only a few months. The parties and children involved need predictability and stability. I was able to provide that to them quickly and in a format they could live with."



idaholegalaid.org

ILAS has invested heavily in the program's website so we can serve more Idahoans. In 2014, the idaholegalaid.org website had **286,464** page views from **71,965** unique visitors. The site offers:

- An educational library with more than 160 brochures covering areas of law including bankruptcy, consumer, disability, employment, family, senior, migrant farmworker, housing, guardianships and conservatorships, wills and estates, public benefits, and education.
- Access to pro se interactive court forms and documents.
- Location and contact information for offices and advice lines.
- Information concerning free and low-cost legal help throughout the state.

Interactive Forms Project

In 2014, **22,226** legal forms were assembled through the Interactive Forms Project. The free interactive court forms are available through the ILAS and Idaho Supreme Court websites at: <u>www.courtselfhelp.idaho.gov</u>.

Interactive Forms available include 43 form packets (38 English language and 5 Spanish language) to enable unrepresented litigants to pursue actions including protection orders, small claims cases, durable powers of attorney, default divorces, claims of exemption, name changes, and landlord-tenant problems.



Apply for Legal Assistance

Idaho Legal Aid assists seniors and low-income Idahoans with civil legal issues. We do not help with criminal cases. If you've been charged with a crime, contact a public defender. Qualifying for help is based on income and assets of all people living in your home. It is also based on the type of legal problem you have.

By clicking the **APPLY NOW** link below you will be given access to our online application. This application works by asking you questions (the application may take up to 10 to 15 minutes), then sending your answers securely to Idaho Legal Aid. After review, we will contact you and you may speak with a client intake specialist. We may schedule an appointment with you, give you advice over the phone, educational materials, or we may refer you to another organization.

If you are a victim of abuse, call our **Domestic Violence Advice Line**. If you think you are in immediate danger, call 911 right away!

If your problem is urgent, or if you would rather apply by phone, do not use this interview. Call your **Local Office** instead.

Click here to apply online:

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Income/Resources 2014

Expenses

Balance Forward	\$19,511		
Idaho Supreme Court	\$16,997	Salaries	\$1,654,538
Legal Services Corporation	\$2,187,442	Employee Benefits	\$460,405
Idaho Law Foundation	\$37,700	Contract Services	\$712,622
Area Agencies on Aging	\$124,984	Occupancy	\$137,348
STOP Crime Bill	\$69,549	Equipment Rental/Repair	\$35,067
United Way	\$65,815	Office Expenses	\$30,740
Nez Perce Tribe	\$3,117	Telephone	\$36,072
Coeur d'Alene Tribe	\$52,603	Library	\$16,685
U.S. Dept. of Justice	\$214,007	Litigation Reimbursement	\$15,304
U.S. Dept. of Veterans Admin.	\$5,000	Travel and Outreach	\$30,704
Casey Family Foundation	\$2,512	Training	\$26,596
Idaho Commission on Aging	\$92,334	Insurance	\$10,480
Seagraves	\$20,000	Data Processing	\$3,070
Interest	\$1,817	Audit	\$43,490
Other	\$19,220	Depreciation	\$31,458
IPADV and other Donations	\$748,520	Other	<u>\$15,357</u>
Attorney Fees	\$697,529		
Total Income/Resources	\$4,359,216	Total Expenses	\$3,260,973
Ending Balance	\$1,517,754		

In 2014, Idaho Legal Aid Services provided:

- 29,546 individuals with educational brochures
- 8,993 referrals to private attorneys, social service agencies, and other resources
- 430 hours on private bar involvement activities

We served **1,379** clients through our attorney staffed Senior and Domestic Violence Legal Advice Hotlines. The estimated financial benefits to our 2014 divorce, custody, and Social Security clients was **\$4,149,066**.

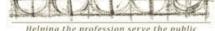


Government and Foundation Support

- Access to Justice Idaho Fundraising Campaign
- Ada County Abuse Later in Life
- AmazonSmile Foundation
- Casey Family Foundation (Caldwell and Boise Office)
- Coeur d' Alene Tribe civil services contract (Coeur d'Alene Office)
- Department of Justice (DOJ) Grants to Encourage Arrest Policies and Enforcement of Protection Orders funds through the City of Nampa
- DOJ Rural Court
- DOJ Tribal Justice Grant funds through Native American Rights Fund
- HP Your Cause
- Idaho Commission on Aging (ICOA) Funds via Area Agency on Aging of North Idaho (Coeur d'Alene Office)
- ICOA Funds via College of Southern Idaho Office On Aging (Twin Falls Office)
- ICOA Funds via Community Action Partnership (Lewiston Office)
- ICOA Funds via Eastern Idaho Community Action Partnership (Idaho Falls Office)
- ICOA Funds via Idaho Council of Governments (Boise and Caldwell Offices)
- ICOA Funds via Southeast Idaho Council of Governments (Pocatello Office)
- ICOA Model Approaches Grant (Senior Legal Advice Line)
- Idaho Council on Domestic Violence and Victim Assistance
- Idaho Law Foundation Interest on Lawyers Trust Accounts (IOLTA)
- Idaho National Laboratory through corporate funds from Battelle Energy Alliance
- Idaho Supreme Court Guardian Ad Litem Project
- Kroger
- Legal Services Corporation Basic Field, Native American, Migrant Farmworker, and Technology Initiatives Grants
- Margaret W Reed Foundation
- Microsoft Matching Gifts Program
- Nez Perce Tribe civil services and public defender contract (Lewiston Office)
- Parents Reaching Out To Parents (Coeur d'Alene Office)
- Rural Sexual Assault, Domestic Violence, Dating Violence, and Stalking Assistance Program
- Seagraves Foundation (Twin Falls Office)
- Second District Bar Association
- STOP Violence Against Women Act Grant through the Idaho State Police
- Twin County United Way (Lewiston office)
- United Way of Idaho Falls and Bonneville County (Idaho Falls Office)
- United Way of Kootenai County (Coeur d'Alene Office)
- United Way of South Central Idaho (Twin Falls Office)
- United Way of Southeastern Idaho (Pocatello Office)
- United Way of Treasure Valley (Boise and Caldwell Offices)



IDAHO LAW FOUNDATION





2014 Individual Donations of Time and/or Financial Support

Alexandra Caval Alicia Meza Allison Fuller Amanda Dumont Amanda Findlay Angela Jensen Marshall Anna Jean & Ned Sweat Anne Sullivan Magnelli Anonymous Beatrice Hayes **Bette Blair Blake Echols Bobbi June Flowers** Brian Ertz **Bruce Hendricks Bryan Yates Carol Bearce Cassandra** Cooper Cassi McCort Charles (Hoey) & Roberta Graham Christina Page Christy Kaes Dale Holst David Pena **Dorothy Snowball Dylan Hedden-Nicely** Eileen DeShazo **Emily Burns** Eva Kent

Hailey Butler Hope Reger Irene Arnold **Jeana Leanne Thom Jeff Howe** Jeremy Younggren Iohn Cross Iohn McMahon Josephine Garner Judith Johnson Justin LeVeque Katie Skaggs **Kristen** Pearson Krystyna & Donald George Laura Carter Law Office of Boyd J Peterson Leon Rothstein Leticia Martinez Lora Breen Lorna Messer Luke Maher Mabel Redwine Maddie Zahm Marilyn Slade Mark Ellison **Martin Flannes** Mary Amschel Mary Llewellyn Matt Shriver

Mildred Christensen Nancy Hurd Norman Gissel **Rachel Ramey Richard Ray Grooms, IIII** Robert and Debra Kyllo **Robert Magette Robert McBride Rori Stokes** Ryhlee Marchand Sam Scaletta Sarah McDowell Sarah McKim Sharlene Sheaffer Stacy Rosano **Stephanie Ray** Stephanie Russell Sylvies Trust-Legacy Fiduciary Services. Trustee Tarik Littlejohn Tawnya Corcoran Victoria Robinson/Classic Design Wayne P. Fuller Wayne Sweney William F. Boyd William Merkley

Staff (updated for 2015)

Boise

Rod Gere—Managing Attorney Sunrise Ayers—Attorney Lessie Brown—Attorney Linda Johnston—Secretary Michelle Smith—Secretary

Caldwell and Nampa Family

Justice Center Erik Johnson—Managing Attorney/ Migrant Unit Director Andy Thomas —Attorney Nancy Hurd—Attorney (NFJC) Kimberli Stretch—Attorney (NFJC) Delia Gonzalez-Munson—Outreach Worker Rosa Manzo—Secretary Carolina Valderrama—Secretary

Coeur d'Alene Alan Wasserman—Managing Attorney Carl Follevaag—Attorney Matthew Simmons—Attorney Erma Williams—Secretary Sherry Darnton—Secretary

Idaho Falls

Joe Earnest—Managing Attorney Mike Hinman—Attorney Jake Workman—Attorney Tracey Johnson—Secretary Amy Taylor—Secretary Colleen Tabor—Secretary



Lewiston Jeannine Ferguson—Managing Attorney Jamal Lyksett—Attorney Lisa Tenny—Secretary Nancy Randall—Secretary

Pocatello

Fred Zundel—Managing Attorney Jason Brown—Attorney Lana Turner-White—Secretary Holly Arzola—Secretary

Twin Falls Mike McCarthy—Managing Attorney Karen McCarthy—Attorney Tina Young—Secretary Adriana Saldana—Outreach Worker Monica Reyes—Secretary

Administration

James Cook—Executive Director Howard Belodoff—Associate Director/ Indian Unit Director Bev Allen—Executive Assistant Mary Zimmerman—Director of Finance and Administration Louise Faul—Accounting Assistant Steven Rapp—Technology Project Developer Gina Whitney—Development Director

Awards

2014 Justice Achievement:

Mike McCarthy Recognizing exceptional litigation and advocacy skills and demonstrated devotion, dedication, and commitment to improving the quality of life of our clients through litigation.

2014 Keystone Award: *Joe Earnest*

Recognizing special abilities and skills which have created a strong and solid foundation within Idaho Legal Aid Services and enhanced the efficient and effective delivery of legal services to the client community.

2013 Special Recognition Award:

Jamal Lyksett, Alexandra Caval For the generous contributions of time, talents, and efforts which have enabled Idaho Legal Aid Services to accomplish its mission of delivering high quality legal services.

Service Levels:

30 Years: Carl Follevaag

35 Years: Rod Gere

Idaho Legal Aid Services, Inc. 1447 S. Tyrell Lane

Boise, ID 83706-4044

Boise & Admin. Offices 1447 S. Tyrell Lane

1447 S. Tyrell Lane Boise, ID 83706 (208) 345-0106

Coeur d'Alene Office

610 W. Hubbard Street, Ste. 219 Coeur d'Alene, ID 83814 (208) 667-9559

Caldwell Office

1104 Blaine Street Caldwell, ID 83605 (208) 454-2591 Idaho Falls Office 482 Constitution Way, Ste. 101 Idaho Falls, ID 83402 (208) 524-3660

Lewiston Office

633 Main Street, Ste. 103 Lewiston, ID 83501 (208) 743-1556

Nampa Office

1305 3rd Street South Nampa, ID 83651 (208) 475-5723

Pocatello Office

150 S. Arthur, No. 203 Pocatello, ID 83204 (208) 233-0079

Twin Falls Office

475 Polk, Ste. 4 Twin Falls, ID 83301 (208) 734-7024