How to Stop Telephone Slamming

"Slamming" describes the practice of changing a consumer=s local or long distance company without the consumer's knowledge or consent.

The Federal Communications Commission (FCC) has rules that require a consumer's approval before a long distance carrier can be changed.

Idaho is one of several states that have laws prohibiting slamming. Unfortunately, some telephone companies use deceptive and misleading telemarketing techniques designed to trick people into giving authorization to switch telephone companies.

For information, please see the attachment below.

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