From the Director

Thank you for reviewing Idaho Legal Aid Services’ 2011 Annual Report. Our firm serves the civil legal needs of vulnerable and low income Idahoans. In 2011, we served more than 3,300 clients with 5,500 family members by providing high quality legal assistance in cases concerning domestic violence, foreclosure, consumer issues, seniors, abused and neglected children, Medicare, Medicaid, Social Security, and other legal problems.

With the help of our friends and supporters, who stepped up financially and in kind, we have survived recession related budget cuts and look forward to serving more Idahoans. I also commend our staff, our Board of Directors, our partners, and our volunteers for their part in making access to justice a reality for so many Idahoans.

As you page through this Report you will see images of rural Idaho. Idaho Legal Aid Services has had the honor of serving all of Idaho for more than 40 years and represented clients in all 44 counties in 2011. These images reflect the beauty of our state and also some of the challenges facing its people.

Ernesto G. Sanchez
Executive Director

Mission

Idaho Legal Aid Services provides equal access to justice for low income people through quality advocacy and education. In short, we help Idahoans navigate legal challenges and help prevent them from arising in the first place.
2011 Accomplishments

- We provided legal services to **3,350 Idahoans**.

- Served **868 clients** through our attorney staffed Senior Legal Advice Line, Domestic Violence Legal Advice Line and Fair Housing/Fair Lending Advice Lines.

- The estimated financial benefits to our 2011 divorce, custody, and Social Security clients was **$6,696,696**.

- Our attorneys, volunteers and externs spent **29,092 hours** representing clients, performing public outreach, conducting educational presentations and other services. The estimated value of these services is **$3,200,120**.

- We educated **3,449 Idahoans** at free outreach presentations on a variety of topics to help prevent legal problems from occurring in the first place. Another **22,909 persons** received our legal educational brochures.

- There were **79,858 visits** to the Idaho Legal Aid Services website (www.idaholegalaid.org). This included the completion of **21,771 interactive court forms** interviews which generated free legal forms for filing in Idaho courts.

- We referred **5,248 Idahoans** to attorneys, social service agencies and other providers.

- Our attorneys spent **736 hours** working with members of the private bar on pro bono cases, sharing legal expertise, etc. at no charge.
Practice Areas

2011 Case Distribution

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2011 Case Distribution

- Consumer (302)
- Family (1024)
- Health (317)
- Housing (867)
- Government Benefits (294)
- Other (546)

Total = 3350
```

“The staff and the attorney were very professional and explained every step of the process with me.”

2011 client

Family

Idaho Legal Aid Services’ family law practice helps victims of domestic violence, sexual assault and stalking. Typical cases include divorce and custody with spousal and/or child abuse, protection orders, child support, modifications, guardianships and conservatorships.

Housing

Common cases include wrongful evictions and foreclosures, issues with public and subsidized housing, manufactured housing, housing discrimination, and housing preservation.

Government Benefits

The majority of cases involve Social Security Disability Insurance and Supplemental Security Income, County Assistance, Food Stamps, and Aid to the Aged Blind and Disabled (AABD).
Health
Medicaid cases for seniors who need long term care predominate, followed by Medicare and other health issues.

Consumer
This practice includes consumer rip-offs and scams, identity theft, predatory lending, public utilities, and fair debt collection practices.

Other Cases
Our attorneys are involved in many other legal issues including guardianships for abused, neglected and abandoned children, conservatorships for people who have lost the ability to manage their lives, advanced directives, wills, wage claims, juvenile, employment, education, and migrant farmworker and Native American issues.

“We need more people like you! A great service.”

2011 client
Stopping Domestic Violence and Sexual Assault

Idaho Legal Aid Services is Idaho’s largest provider of legal representation to low income domestic violence, sexual assault and stalking victims. This representation helps our clients, their communities and our state. Victims often face exorbitant medical bills, the loss of housing, unemployment and other obstacles which force them to seek government help. Employers lose reliable workers. Government must direct law enforcement, emergency personnel, judicial and prison resources in response. Schools must provide abused children additional services. Social service agencies provide survivors housing, counseling, food support, and other help. Grandparents and other family must often house survivors or raise grandchildren. Ending this violence is an investment in Idaho’s people and financial well-being.

In 2011, our attorneys represented 751 clients with 1362 children to end domestic violence, sexual assault and/or stalking in their lives. Common cases included protection order, divorce, custody, modification and parental termination proceedings. Idaho Legal Aid Services’ 2011 family law practice obligated abusers to pay an estimated $1,357,968 annually in child support, day care, and medical insurance costs annually for their children.

Idaho Legal Aid Services fights family violence with grants from the Idaho Coalition Against Sexual and Domestic Violence, Idaho Council Against Domestic Violence and Victim Assistance, Idaho State Police, Nampa Family Justice Center, regional United Way agencies, Idaho Partners Against Domestic Violence campaign, Idaho Law Foundation IOLTA program, Regional Bar Associations, Bar Sections, businesses and individuals.
Domestic Violence Legal Advice Line

When someone has been physically or sexually abused they often don’t know what to do or where to turn. Since 1999, the attorney-staffed Domestic Violence Legal Advice line has been a free resource for low-income victims of domestic violence, sexual assault and stalking in Idaho. The Advice Line is particularly well suited to serving rural Idahoans. Callers receive immediate help with their legal questions and referrals to domestic violence shelters and other resources. The experienced Advice Line attorneys routinely answer questions like, “How do I get a protection order?” or “What can I do if my spouse kidnaps my child?” The Domestic Violence Legal Advice Line is open Monday through Friday from 9:30 am until 3:30 pm, Mountain Time. Idaho Legal Aid Services would like to thank the Idaho Council Against Domestic Violence and Victim Assistance for its continued financial support for the Domestic Violence Legal Advice Line.

“I have had a very good experience working with Rod Gere & staff through this difficult time. I felt very comfortable & relieved while working with them. Thank you!”

2011 client
Helping Kids

Idaho Legal Aid Services is often asked to help protect abused, neglected and abandoned children. In 2011, we helped 77 clients to protect vulnerable children through guardianships and/or conservatorships. Many of these cases were brought on behalf of grandparents who have stepped forward to raise their grandchildren. Idaho Legal Aid Services would like to acknowledge Idaho’s Area Agencies on Aging and the Casey Family Foundation for supporting this practice.

“I not only received excellent legal advice, but I also felt compassion for my difficult situation. The complex process was explained in layman terms, so I understood it.”

2011 client
Serving Seniors

Long Term Care

A large part of Idaho Legal Aid Services’ senior practice is dedicated to helping clients in failing health and diminishing resources to qualify for Medicaid so they can receive care in a nursing home, assisted living facility or their own home. Most of these clients are referred by the Idaho Department of Health and Welfare or service providers to obtain advice and legal documents needed to qualify for Medicaid. In 2011, Idaho Legal Aid Services attorneys assisted 296 seniors with Medicaid issues. This practice is largely funded by Idaho’s six Area Agencies (the Area Agency on Aging of North Idaho, College of Southern Idaho Office On Aging, Community Action Partnership, Idaho Council of Governments, Eastern Idaho Community Action Partnership, and the Southeast Idaho Council of Governments).

Guardianship and Conservatorship

In 2011, Idaho Legal Aid Services helped 156 incapacitated adults with guardianship and/or conservatorship issues. Most involved seniors with Alzheimer’s, dementia or other chronic conditions. We would like to thank Idaho’s Area Agencies on Aging for funding this practice.

“We are on a limited income and they were a big help to us. Our ages are 86 & 83 so we can’t do much.”
2011 client

Idaho Senior Legal Hotline

Idaho Legal Aid Services created the Senior Legal Hotline to serve seniors who might otherwise not have access to an attorney. The Senior Legal Hotline is open to all low-income Idaho seniors. Common questions concern Medicaid, Medicare, consumer rip-offs, advance directives, wills, grandparents’ rights, Social Security, guardianships, and senior abuse. The Senior Legal Hotline is open Monday through Thursday from 8:30 am until 11:30 am, Pacific Time. Please call toll free: 1-866-345-0106. Spanish speakers may call toll free: 1-866-954-2591 or 454-2591 if in the Caldwell area.
Stabilizing Finances

Legal representation by Idaho Legal Aid Services’ attorneys brings millions of dollars of federal benefits into Idaho annually for disadvantaged clients. The firm helps seniors, persons with sight impairments and those with disabilities who are unable to work to obtain federal Supplemental Security Income (SSI) benefits. Idaho Legal Aid Services also represents clients with Social Security Disability Insurance claims where the private bar is unable to assist. Idaho Legal Aid Services estimates that its 2011 Social Security practice will bring over $5,338,728 in federal funds to Idaho clients. Those funds are spent in Idaho communities for food, rent and everyday necessities.

Migrant Farmworker Law

Migrant farmworkers keep Idaho’s agricultural economy working. Idaho Legal Aid Services’ Migrant Farmworker Unit was created to serve this often vulnerable population. In 2011 the Migrant Unit closed 112 cases benefiting 383 people. Common cases included recovery of unpaid wages, violations of farmworker protection laws, denial of public benefits, housing evictions, consumer problems, and other legal matters.

The Migrant Unit spends much of its time educating migrant farmworkers to prevent legal problems. Outreach workers based in Caldwell and Twin Falls provide outreach on labor laws such as the Idaho farm labor registration and bonding act, Idaho’s worker’s compensation law, and the migrant and seasonal agricultural worker protection act.
Housing Law

Housing cases are the second largest Idaho Legal Aid Services practice area. In 2011, firm attorneys represented 867 clients with almost 900 children in housing cases. Most cases were to represent tenants in private/public housing or manufactured home parks fighting improper evictions. Demographic changes have led to an increase in Fair Housing Act cases to protect Idahoans from housing discrimination based on their race, color, sex, religion, sexual orientation/gender identity, national origin, disability, and familial status. Since the recession the firm has experienced a large increase in refugee clients faced with homelessness and violations of their fair housing rights.

After the Great Recession hit Idaho in 2008 foreclosures increased more than 100% (the state had the tenth highest rate in the U.S. in 2011). The firm responded by developing a practice to fight improper foreclosure actions. This work often results in the re-negotiation of a homeowner’s debt so they can stay in their home while protecting neighborhood property values. Idaho Legal Aid Services would like to recognize the Weyerhaeuser Company Foundation for its financial support to fight wrongful foreclosures in Ada County.

“If other agencies were as efficient as this office, the state of Idaho could be richer both in money and services. Thank you.”

2011 client

Indian Law

Idaho Legal Aid Services’ Indian Law Unit provides legal assistance to Native Americans and Tribes in Idaho. This includes the Kootenai, Coeur d’Alene, Nez Perce, Duck Valley and Fort Hall Indian Reservations. Collectively, these reservations include more than a million acres of land and over 9,000 members. A large number of Native Americans also reside off reservations in communities across Idaho.

The Tribes are sovereign entities that exercise self governmental authority and jurisdiction over tribal members and activities taking place within the reservations. The Tribes have their own tribal courts, judges, legal codes, traditions, and customs. While ILAS attorneys represent Native Americans across Idaho, two projects specifically provide civil and criminal representation to tribal members in the Nez Perce and Fort Hall Tribal Courts. ILAS is the public defender for the Nez Perce Tribe. ILAS is generally prohibited by federal law from providing representation in criminal cases except in tribal courts when non-LSC funds are used. ILAS attorneys also assist Tribal Judges’ efforts to improve the tribal court system by revising Tribal Codes and participating and assisting with the mediation of disputes. In addition, ILAS attorneys have assisted individual Indian landowners in estate planning and drafting wills that comply with the American Indian Probate and Reform Act of 2004 in order to preserve their ownership of trust lands and avoid further fractionalization of trust lands. In 2011, the Indian Law Unit closed 241 cases for Native Americans benefiting 369 clients and family members.
Idaho Legal Aid Services and the Web

Thanks to grants from the Legal Services Corporation, Idaho Legal Aid Services has developed a user-oriented, client friendly website.

The site provides free access to legal information, pro se interactive court forms and other useful information. This includes more than 160 brochures and a legal library of educational content. In 2011 the Idaho Legal Aid Services website had 79,858 unique visitors with 506,961 page views.

The Interactive Forms Project

Idaho Legal Aid Services and the Idaho Supreme Court have partnered to develop “automated” legal forms for use by low income self-represented persons. This Legal Services Corporation funded project enables website visitors to complete legal forms by navigating through a “plain English” interview without ever seeing a legal form. The 38 form packets include 33 English language and 5 Spanish language interviews for forms such as protection orders, small claims, durable powers of attorney, default divorces, claims of exemption, name changes and landlord-tenant problems. In 2011, 21,771 legal forms were assembled through the Interactive Forms Project. The free interactive court forms are available through the Idaho Legal Aid Services and Idaho Supreme Court websites at: www.idaholegalaid.org and www.courtselfhelp.idaho.gov.
Grantors

- Casey Family Foundation (Caldwell and Boise Office)
- Fifth District Bar Association
- First District Bar Association
- Greater Boise Rotary Foundation
- Idaho Council on Domestic Violence and Victim Assistance
- Idaho Law Foundation Interest on Lawyers Trust Accounts Grant
- Idaho Partners Against Domestic Violence
- Idaho State Bar (ISB) Diversity Section
- ISB Family Law Section
- ISB Litigation Section
- ISB Real Estate Section
- ISB Taxation, Probate and Trust Section
- Legal Services Corporation (LSC) Field Grant and Technology Initiatives Grants
- Native American Rights Fund
- Nez Perce Tribe civil services and public defender contract
- U.S. Department of Housing and Urban Development (HUD) Fair Housing Initiatives Program Outreach and Education General Component Grant
- HUD Fair Housing Initiatives Program Outreach and Education Lending Grant
- Older Americans Act (OAA) Funds via Area Agency on Aging of North Idaho (Coeur d’Alene Office)
- OAA Funds via College of Southern Idaho Office On Aging (Twin Falls Office)
- OAA Funds via Community Action Partnership (Lewiston Office)
- OAA Funds via Eastern Idaho Community Action Partnership (Idaho Falls Office)
- OAA Funds via Idaho Council of Governments (Boise and Caldwell Offices)
- OAA Funds via Southeast Idaho Council of Governments (Pocatello Office)
- Parents Reaching Out To Parents (Coeur d’Alene Office)
- Seagraves Foundation (Twin Falls Office)
- Seventh District Bar Association
- STOP Violence Against Women Act Grant through the Idaho State Police
- STOP American Recovery and Reinvestment Act Funds through the Idaho State Police
- Third District Bar Association
- Twin County United Way (Lewiston office)
- United States District Court Community Outreach Grant
- United Way of Idaho Falls and Bonneville County (Idaho Falls Office)
- United Way of Kootenai County (Coeur d’Alene Office)
- United Way of South Central Idaho (Twin Falls)
- United Way of Southeastern Idaho (Pocatello Office)
- United Way of Treasure Valley (Boise and Caldwell Offices)
- Department of Justice (DOJ) National Identity Theft Networks Project funds through Maryland Crime Victims Resource Center
- DOJ Legal Assistance for Victims grant through Idaho Coalition Against Sexual and Domestic Violence
- DOJ Rural Domestic Violence and Child Victimization Enforcement Grant funds through Idaho Coalition Against Sexual and Domestic Violence
- DOJ Tribal Justice Grant funds through Native American Rights Fund
- DOJ Grants to Encourage Arrest Policies and Enforcement of Protection Orders funds through the City of Nampa
- Weyerhaeuser Company Foundation (Boise Office)
Idaho Partners Against Domestic Violence

Idaho Partners Against Domestic Violence is a non-profit organization dedicated to preventing domestic violence through community awareness and promoting access for victims of domestic violence to the judicial system by increasing the number of legal services and volunteer attorneys available to represent them. Idaho Partners Against Domestic Violence sponsors an annual campaign soliciting contributions from corporations, law firms, attorneys, and individuals. Two-thirds of the funds raised are distributed to Idaho Legal Aid Services and the Idaho Law Foundation’s Idaho Volunteer Lawyers Program for free civil legal services to victims of domestic violence. Each $650 contribution provides a victim and their children the ability to enforce Idaho’s laws through the free legal assistance of a volunteer or legal services attorney.

The 2011 campaign was co-chaired by Chief Justice Roger Burdick and attorneys Ron Rock and Teresa Baker. Idaho Legal Aid Services would like to thank the co-chairs and the other volunteer members of the Idaho Partners Against Domestic Violence Leadership Committee for their skill and dedication in promoting this vital campaign.

“"You guys did the best work possible and helped me with my case. I received the best help from you guys and would recommend you to anyone.”

2011 client
Donations

Idaho Legal Aid Services expresses our sincere thanks to the individuals, law firms and organizations listed below that generously contributed time, items and/or funds to our organization.

- Gary Brookover, Brookover Properties
- Susan Graham, The Graham Law Office
- Scott Reed, Margaret Reed Foundation
- Robert Fuerstenau
- Racine Olson Nye Budge & Bailey
- Chris and Shantel Taylor
- Boise, Inc.
- Roy DeJourdan
- Pablo Flores
- Mary Huneycutt
- Bob Meek, Boise, Inc.
- Erika Birch, Strindberg & Scholnick
- Laura Carter
- Mike Crnkovich
- EZ Filing
- Louis Garbrecht
- Microsoft Matching Gifts
- Reyna Ortiz-Camacho
- Roy Nielson Barini-Garcia & Platts
- Seiniger Law Offices, PA
- Tore Beal-Gwartney PA
- M. Sean Breen, Manweiler Breen Ball and Davis
- Tammy Ferguson
- Goicoechea Law
- H-P Company Foundation
- Megan Jackson
- Charles Just, Just Law Office
- Lary Larson
- Carl & James Mahar
- Moffatt Thomas Barrett Rock & Fields
- Lauren Scholnick
- William Tosh
- Jeannette Wolfley
- Bud Yost, Yost & Metcalf
- Mark Beebe
- Fred Belzer
- Michael Burkett
- Kathryn Cato & Virginia Collier
- Canyon Creek Development Services
- Jay Clark, Clark’s Crystal Springs Ranch
- Gary Cooper, Cooper & Larsen
- James Diehl
- Michael Doolittle
- Summer Emmert
- Flammia & Solomon
- Wayne Fuller
- Gjording & Fouser, PLLC
- Charles Graham
- Craig Hobdey, Hobdey & Hobdey
- C. Timothy Hopkins
- Forrest Hunter
- Idaho Department of Labor
- Charles Johnson, Johnson Olson
- Justice Jim Jones
- James and Linda Judd
- Charles Kroll Burton & Kroll
- Maureen Laflin
- Royce Lee, Royce B. Lee, PA
- Doug Livingston
- Mark Lyons, Ramsden & Lyons
- Kelly Mallard, Mallard Law Office
- Pamela Massey
- Mauk & Burgoyne
- Michael McBride, McBride & Roberts
- Peter McDermott
- Sarah McDowell
- Jason Monteleone
- Lorraine Moore
- Taylor Mossman, Mossman Law
- Ken Nagy
- Jane Newby
- Phillip Oberrecht
- Grant Pankhurst
- W. Anthony Park
- Boyd J. Peterson
- Kira Pfisterer
- John Prusia
- Betty Putman
- Estela Maria Ramirez
- Brooke Redmond
- John Ros Holt
- John Sahlin
- Service & Spinner
- Shannon D. Work, PC
- Jill Smith
- Richard Smith, Parsons Smith
- Jane Spencer
- Orin Squire
- Stephan Kvanvig Stone & Trainor
- Case Swensen
- Diane Tappen, Eberharter -Maki & Tappen
- Maureen Teeters
- Bruce Thomas, Hopkins Roden
- Bridget Vaughan
- Mark Wallace, Wallace & Cusack
Donations (continued)

- Alan Wasserman
- Patricia Weeks
- Phillip Young
- Angelina Alesi
- Betty Arndt
- Wayne & Dorothy Beaver
- Cathy Beck
- Barbara Beehner-Kane
- Brown County United Way
- Blanca Buchno
- Glenda Clark
- Leona Clark
- Elizabeth Congdon
- William Dryden
- Billy DuPree, DuPree Law Office
- Fuller & Fuller, PLLC
- Clyde & Joann Hally
- Alan Herzfeld
- Renae Hoff
- Stephen & Mary Hoffman
- Kristan Kennedy
- La Wanda Liddil
- Berta Lopez
- Robert Magette
- Jean McDonald
- Meienhofer Law Offices
- Katherine Moriarty
- Leland & Imogene Ogle
- Rebecca O’Neill
- Fred Palmer
- Richard Petersen
- Linda Rasummsen for Phillis/Storms
- Gene Ratcliff
- Louise Regelin
- Maria Rodriguez
- Richard Skinner
- Leon Smith
- Mona Smith
- Bradle J. Stoddard, PA
- Roger Theobald
- Frances Thompson, Thompson Law
- Carrie Tucker
- Sean Walsh, Walsh Law Office
- Kathryn Welch
- Mary Willemstein
- Idaho Community Foundation/WGA
- Idaho Partners for Homebuyers Education

Courtesy of Idaho Parks
Financial Information

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ENDING BALANCE: $ 536,482

Awards

Awards:

2011 Justice Achievement - Alan Wasserman
Recognizing exceptional litigation and advocacy skills and demonstrated devotion, dedication, and commitment to improving the quality of life of our clients through litigation.

2011 Keystone Award - Bev Allen
Recognizing special abilities and skills which have created a strong and solid foundation within Idaho Legal Aid Services and enhanced the efficient and effective delivery of legal services to the client community.

2011 Special Recognition Award - Daniel Ediger and Ingrid Andrulis
For the generous contributions of time, talents, and efforts which have enabled Idaho Legal Aid Services to accomplish its mission of delivering high quality legal services.

Service Levels:
5 years: Sunrise Ayers, Sherry Darnton
10 years: Jeannie Fogerson, Gale Lacey, Carmen Macias
35 years: Bev Allen
Board of Directors

Sixth District Bar Association
Mary Huneycutt, Pocatello
President

Idaho State Bar Association
Lora Breen, Boise
Vice President

Women’s & Children’s Alliance
Eva Lopez, Boise
Secretary

North Idaho Violence Prevention
Kristy Holmes, Coeur d’Alene

First District Bar Association
Lou Garbrecht, Coeur d’Alene

First District Bar Association
Lauren Hayden, Coeur d’Alene

Second District Bar Association
Sarah McDowell, Lewiston

YWCA-Lewiston/Clarkston
Cathy Beck, Lewiston

West. Id Community Action
Billie Jensen, Payette

Third District Bar Association
Kim Brooks, Nampa

Fourth District Bar Association
Judy Geier, Boise

Fourth District Bar Association
Susan Graham, Boise

Crisis Center of Magic Valley
Connie Henage, Twin Falls

Fifth District Bar Association
Seth Platts, Twin Falls

Fifth District Bar Association
Brooke Redmond, Twin Falls

Seventh District Bar Association
Steve Brown, Idaho Falls

Seventh District Bar Association
Boyd Peterson, Firth

Eastern Idaho Head Start
Karina Espinosa, Idaho Falls

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"All dealings with Idaho Legal Aid has been nothing but good and just. They all worked hard to prepare my case and stood behind me 1000%.”

2011 client