This booklet provides information about Child Support Services and explains how to apply for services.
About Child Support Services

Child Support Services (CSS) has a staff of skilled and caring people, who believe that financial, medical, and emotional support from both parents help children to be healthy and happy.

We are dedicated to improving the quality of life for children. Our efforts, combined with yours, support children toward a brighter tomorrow.

CSS can help you . . .

- Find a parent who does not live with his/her child
- Establish paternity (a legal father) for a child
- Establish an order for financial and medical support
- Collect child support payments
- Enroll a child on the other parent’s health insurance policy
- Modify your present child support order

You may apply for services if you are the parent or guardian of a minor child.

The $25 application fee

A non-refundable fee of $25 is charged to process your application and open your case.

If you would like us to collect support from more than one parent, complete an application for each parent and include $25 with each application.

All payments must be sent to CSS

Once your case is open, all child support payments must be sent to CSS at Idaho Child Support Receipting Services, P.O. Box 70008, Boise, Idaho 83707-0108. We will let the other parent know about this, too. If you receive a payment directly from the other parent, please send it to us immediately.

The best methods will be used

Every case is different. Your case will be carefully studied to determine which methods will be most effective. Depending on laws, policies, and your individual case, we may:

- Contact the other parent
- Withhold child support from the other parent’s income, such as wages, unemployment benefits, and tax refunds
- Report the debt to credit bureaus
- Garnish bank accounts or other assets
- Suspend a driver's, hunting, fishing, or occupational license

When CSS receives payments

When a payment is received, it is recorded and sent to you.

Some parents pay support for children in more than one household. If a payment does not cover all of the monthly obligations, it will be divided so that each household receives an amount equal to their percentage share of the total owed.

If you used to receive cash assistance from a state, collections received from intercepting the other parent's Federal tax refund will be used to repay the amount of assistance you received. Once that amount is paid, the rest will be sent to you.

About your privacy

CSS is required to provide information about all cases to a Federal Case Registry and to other agencies (such as other states’ child support agencies.) Your address will not be provided to the other parent without your permission or a special
Child Support Guidelines

Child support obligations are set based on Idaho Supreme Court guidelines. These guidelines consider the income of both parents and the number of children each parent supports.

If significant changes take place, either parent may write to CSS and request a review of their order. The review will indicate if the amount of monthly child support should change. If so, a court process is necessary to modify the order.

If your case needs court action

CSS will contact you if court action will be taken on your case. A CSS attorney will do the legal work and handle your case in court, but you may need to sign documents or testify in court. A judge will make the final decision in court.

The cost of legal action

You may be responsible to pay for legal services.

- If you are the custodial parent, we will keep 20% of each support payment until the legal costs are paid. The other parent may be ordered to pay these costs. If so, we will reimburse you once the fees are paid.

- If you are the non-custodial parent, you may be ordered to pay legal costs. If you are, we will work with you to set up a payment arrangement.

Costs for special services

If you or the other parent live in another state, CSS may work with that state’s child support agency. If the other state charges fees for their services, the amount of the fee will be taken from the collections before the money is sent to you.

If we receive money from a state or federal offset (such as from the other parent’s tax refund), $25 of the offset will be used to pay the fee for the offset.

If you pay by personal check, and your bank does not honor the check, a $20 fee will be charged.

Fees for Legal Services

- Establish a paternity order or a child support order:
  - if other parent defaults $270
  - if other parent stipulates before trial $450
  - if case goes to trial $525
- Modify (change) an existing order
  - if other parent defaults $270
  - if other parent stipulates before trial $450
  - if case goes to trial $525
- File a complaint (and then the alleged father is excluded by genetic testing) $240
- Contempt Action for non-payment of child support:
  - for dismissal of Contempt Action $120
  - if other parent stipulates before trial $450
  - if case goes to trial $525
- Establish a temporary support order (i.e., if parents are still married) $210
- Interventions (when CSS is not a party, but becomes involved): $135
- Hourly rate for legal services not listed above:
  - Attorney Time (per hour) $100
  - Paralegal Time (per hour) $50
  - Genetic Test Costs (per person) $37.50

Let us know if something changes

We may need additional information from you. Please answer our letters and phone calls as soon as possible. If you move or change your home or work telephone number, let us know. Please let us
know about matters that may affect your child support case.

**If you or the other parent hire an attorney**

You may hire an attorney to do legal work or take action in court. If you do, please contact CSS before taking any action and give us copies of any documents that may affect your child support.

The other parent also may hire an attorney. Let us know if you receive letters or documents from the other parent or an attorney about matters involving child support.

Issues regarding custody or visitation must be handled by a private attorney. Child Support Services cannot become involved in those matters.

**Closing your case**

CSS may close your case if you:

- Intentionally withhold important and/or legal information
- Accept child support payments directly from the other parent, or
- Move and do not leave a forwarding address or phone number

At any time, you may ask CSS to close your case.

Even if your case closes, you and the other parent still will be responsible to pay any amount owed to the State for legal fees, reimbursement of cash assistance, etc.

**Customer Service**

When you call customer service, you will be connected with an automated voice system. This system can provide information about CSS services, methods, and policies. It also can provide you with specific information about your case, such as if you have received payment.

During regular working hours, you may ask to speak with a customer service representative by pressing "0" at any time during the recording.

You may contact customer service at 1-800-356-9868. Or, if you are calling from the Boise area, call (208) 334-2479.
How to Apply for Child Support Services

1. Complete the application

If the information on your application is accurate and complete, work on your case will begin quickly.

2. Include these documents with your application

- If child support has been ordered, please include a certified copy of the original child support order. If the order has been modified (changed), include certified copies of the modified orders, too.

- If any child support was paid through the Clerk of the Court or through another state agency, please include a certified copy of the child support pay record.

- If you ask us to establish paternity for a child, please include a copy of the child's birth certificate and, if both parents signed one, an acknowledgment of paternity form.

You can get a copy of the birth certificate or acknowledgment from the Vital Statistics agency in the state where the child was born. The agency may charge for the copies. If the child was born in Idaho, we can obtain a copy of these documents.

3. Mail your application with the $25 fee and any additional documents to Idaho Child Support Receipting Services, P.O. Box 70008, Boise, Idaho 83707-0108.

Children First!
Application for Child Support Services

INFORMATION ABOUT THE CUSTODIAL PARENT (the parent or guardian who lives with the child)

1. Name
   ____________________________________________ First  ____________________________________________ Middle  ____________________________________________ Last

2. Social Security Number _____/_____/______ Sex  □Female  □Male

3. Date and place of birth _____/_____/______ Place of Birth
   Month  Day  Year

4. Home Address
   ____________________________________________ Street  ____________________________________________ City  ____________________________________________ State  ____________________________________________ ZIP

5. Mailing Address (if different)
   ____________________________________________ Street  ____________________________________________ City  ____________________________________________ State  ____________________________________________ ZIP

6. Home Phone (        ) ________________ Work Phone (        ) ________________

7. Have you ever received cash assistance, such as AFDC or TAFI?  □Yes  □No
   If yes, when and in which state? ________________________________________________________________________________________

8. Have you ever received Medicaid?  □Yes  □No
   If yes, when and in which state?

9. Does an attorney represent you on any matter related to the non-custodial parent?  □Yes  □No
   If yes, please list the attorney’s name, address, and telephone number:
   ____________________________________________ Name  ____________________________________________ Street  ____________________________________________ City  ____________________________________________ State  ____________________________________________ ZIP  ________________________ Telephone

10. What is your relationship to the child?  □Parent  □Stepparent  □Grandparent  □Sibling  □Other

11. Please list the name of a close friend or relative who always will be able to get in touch with you if we are unable to:
   ____________________________________________ Name  ____________________________________________ Street  ____________________________________________ City  ____________________________________________ State  ____________________________________________ ZIP  ________________________ Telephone

INFORMATION ABOUT THE NON-CUSTODIAL PARENT (the parent who does not live with the child)

12. Name
   ____________________________________________ First  ____________________________________________ Middle  ____________________________________________ Last

13. Social Security Number _____/_____/______ Sex  □Female  □Male

14. Date and place of birth _____/_____/______ Place of Birth
   Month  Day  Year

15. Home Address
   ____________________________________________ Street  ____________________________________________ City  ____________________________________________ State  ____________________________________________ ZIP

16. Mailing Address (if different)
   ____________________________________________ Street  ____________________________________________ City  ____________________________________________ State  ____________________________________________ ZIP
   Is this address current?  □Yes  □No
   If no, or don’t know, address above was current as of  _____/______/_____
   Month  Day  Year

17. Home Phone (        ) ________________ Work Phone (        ) ________________

18. Physical description:  □Eye Color □Hair Color □Height □Weight
   Race: □Alaskan Eskimo  □Black  □White  □American Indian  □Hispanic  □Asian  □Other
   Other marks (tattoos, scars, etc.)

19. Who are this person’s parents (even if deceased)?
   Father’s Name  ____________________________________________ Mother’s Maiden Name  ____________________________________________

20. Has this person ever been in the military?  □Yes  □No
   If yes, which branch?  ____________________________________________ Current status  ____________________________________________ Base  ____________________________________________

21. Has this person ever been in jail or prison?  □Yes  □No
   If yes, where?  ____________________________________________ When?  ____________________________________________

22. Is this parent working?  □Yes  □No

23. Where does the non-custodial parent work? If you don’t know, list the last known employer:
   Company Name  ____________________________________________ Phone (        ) ________________
   Address  ____________________________________________ Other information that may help CSS collect child support, such as other names used, additional employers, or assets this person may have (bank accounts, automobiles, real property, etc.)

24. Does this person receive or qualify for  □SSI  □SSA/SSD  □VA benefits  □Workman’s Compensation  □Other
   Receipt # ____________ Case # _______________

25. Other information that may help CSS collect child support, such as other names used, additional employers, or assets this person may have (bank accounts, automobiles, real property, etc.)

Date Requested
Date Provided
Fee Paid
Date Received
Receipt #
Case #
### INFORMATION ABOUT YOUR CHILDREN

26. List the following information for each child included in this case. If there is not enough room, list additional children on a separate page.

<table>
<thead>
<tr>
<th>Name (First, Middle, Last)</th>
<th>Sex</th>
<th>Date of Birth</th>
<th>Social Security Number</th>
<th>Place of Birth (County and State)</th>
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27. Has paternity been established for each child? ☐ Yes ☐ No  If not, list children for whom paternity has not been established.

___________________________________________________________________________________________________________________

28. If you are pregnant, when is your baby due? _____/_____/_____  Who is the father? _______________________________________

### MEDICAL INSURANCE INFORMATION

29. Who is providing medical insurance coverage for the children in this case? _________________________________________________

Start date / Effective date: _______________________

<table>
<thead>
<tr>
<th>Insurance Company Name</th>
<th>Policy #</th>
<th>Subscriber #</th>
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<th>Street Address or PO. Box</th>
<th>City</th>
<th>State</th>
<th>Zip</th>
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### YOUR LEGAL STATUS WITH THE OTHER PARENT

30. What is your current relationship to the other parent?

☐ Married (Date) ☐ Divorced (Date) ☐ Separated ☐ Other

31. Is there a divorce decree/support order for any of the children? ☐ Yes ☐ No  If no, skip to question 35.

32. Which county and state set the order? ___________________________________________________________________________________

<table>
<thead>
<tr>
<th>County</th>
<th>State</th>
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33. What is the court order number? (attach a copy)  ______________  Date of your most recent court order  ______/______/_____

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<th>Month</th>
<th>Day</th>
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34. Amount of monthly current support ordered  $_____________  Have any payments been missed? ☐ Yes ☐ No  If yes, how much past-due support is owed? $_____________  When was the last payment made? _____/______/_____

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### REQUESTED SERVICES

35. Please check the service you would like to receive:

☐ All services. This may include establishing paternity, establishing or modifying a support order for financial and medical support, and/or enforcing the support order.

☐ All services except medical support. Medical support means the non-custodial parent will provide health insurance, if available at a reasonable cost.

☐ Only services to establish paternity (legal fatherhood.) This will not provide you with child support or medical support services.

☐ Only services to locate the non-custodial parent. This service will provide an address of the other parent only. It will not provide any child support payments or medical support. The application fee of $25 must be paid before this service will be provided.

Idaho Child Support Services is authorized to endorse and negotiate payments related to child support and spousal support, including checks, money orders, bank drafts, and electronic payments, on my behalf and on behalf of the children in my case. I authorize Idaho Child Support Services to take legal and enforcement actions related to my case.

Applicant's Signature  Date

CSS584 2/00