# **How to Stop Telephone Slamming**

"Slamming" describes the practice of changing a consumer=s local or long distance company without the consumer's knowledge or consent.

The Federal Communications Commission (FCC) has rules that require a consumer's approval before a long distance carrier can be changed.

Idaho is one of several states that have laws prohibiting slamming. Unfortunately, some telephone companies use deceptive and misleading telemarketing techniques designed to trick people into giving authorization to switch telephone companies.

For information, please see the attachment below.

Last updated on November 09, 2021. **Unfair and Deceptive Trade Practices** Files Slamming.pdf How helpful do you find the information on this page? O Not helpful O Somewhat helpful O Very helpful Save Please tell us why this page wasn't helpful  $\circ$  N/A O Not related to my issue O Not enough information Unclear information Comment

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