Idaho Legal Aid assists seniors and low-income Idahoans with civil legal issues. We do not help with criminal cases. If you’ve been charged with a crime, contact a public defender. Qualifying for help is based on income and assets of all people living in your home. It is also based on the kind of legal problem you have.

By clicking the APPLY NOW link below you will be given access to our online application. This application works by asking you questions (the application may take up to 10 to 15 minutes), then sending your answers securely to Idaho Legal Aid. After review, we will contact you and you may speak with a client intake specialist. We may schedule an appointment with you, give you advice over the phone, information on your issue in the form of a brochure, or we may refer you to another organization.

If you are a victim of abuse, call our Domestic Violence Advice Line. If you think you are in danger right now, call 911 right away!

If your problem is urgent, or if you would rather apply by phone, do not use this interview. Call your Local Office instead.

What You Need Before You Start

You will need some information to get through the interview. Some of it is basic, like your name, and the county where you live. Some of it may be harder to find, like income and assets (what you own).

Make sure you have this information before you start:

1. Your name, address and county you live in
2. The name of the person, business or organization causing your legal problem (if any)
3. The sources of all your total household income, and the amount your household gets each month from each source. (Household income means income for you and anyone else who lives in your household.)
4. The amount of money in all your bank / retirement accounts

Before we can assist you, we must find out that you are eligible for services. Due to limited resources, our staff are not able to assist every kind of legal issue; services are targeted to problems that affect basic needs such as housing, income, medical care and family safety.

Lawyers must avoid conflicts of interest that arise from talking with both parties of a dispute. We will ask you for information about the person, business or agency with whom you are having a problem to find any potential conflicts of interest. If you are applying for help on behalf of another person, we will decide whether we can speak with you or if we need to speak directly with the person on whose behalf you are calling. Both to avoid conflicts and to assure that we can obtain adequate information about the client and case from you.

If you are eligible to speak with an attorney, they will ask you about your problem. Please have any papers or documents about your problem ready when we contact you. It will also help if you have important information such as the names of people involved with the problem, and their addresses and telephone numbers.

*If we decline to help you or you are unhappy with the legal assistance we provide, you may file a grievance. You can download the Online Applications Review Form [here](http://www.idaholegalaid.org/node/2413/apply-legal-assistance).*