

FILING A FAIR HOUSING COMPLAINT

Your fair housing rights are protected under Title VIII of the Civil Rights Act of 1968 (Fair Housing Act). If those rights have been violated, you can file a complaint with HUD.

- ❖ Anyone can file a complaint with HUD at no cost. Fair housing complaints can be filed with HUD by:
 - Calling 1-800-669-9777 or 1-800-927-9275 (TDD)
 - Mailing a letter that includes: Your name and address, the name and address of the person your complaint is about, the address of the house or apartment at issue, the date when the incident occurred, and a short description of what happened. Mail the letter to: FHEO HUB Office
909 1st Ave., Ste. 205, OAE
Seattle, WA 98104
 - Mailing a complaint form to:
Office of Fair Housing and Equal Opportunity
Department of Housing and Urban Development
Room 5204
451 Seventh St. SW
Washington, DC 20410-2000
 - Filing via the Internet by going to www.hud.gov; on the left of the page, under “I Want to”, click on “File a Fair Housing Discrimination Complaint”

- ❖ After HUD has received the initial information, an intake specialist will contact the person who filed the complaint (the “complainant”) and interview him or her to collect facts about the alleged discrimination. Initial interviews are normally conducted by telephone. The intake specialist will then review the allegations to determine whether HUD has the authority to investigate.

- ❖ If HUD determines that the matter is within its jurisdiction, it will file the complaint.
 - If HUD accepts the complaint for investigation, the investigator will draft a formal complaint on HUD's standard form and provide it to the complainant, typically by mail. The complainant must sign the form and return it to HUD.
 - If HUD determines it does not have the authority to investigate, the case will be closed.

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